At the outset, the Salem Strategic Plan calls for two distinct engagements with the community: (1) during the Situation Assessment phase to get feedback on key issues in our community; and (2) while developing the City's Strategic Plan, in response to the issues identified in the Situation Assessment which may be internal and external influences affecting our community.

Senior staff from ECONorthwest and BDS may conduct **one-on-one interviews with elected officials, key City staff, and community group leaders** throughout the project, on an as-needed basis to clarify and discuss (1) the situation assessment, (2) draft strategies and actions, and (3) the transition plan. The consultant team will conduct about 50 to 60 interviews over the course of the project.

For this *initial stakeholder interview session*, we worked with as many as 48 interview slots over two to three days (**October 18, 19 and 20, 2016**). For the strategic plan, "stakeholders" are people able to represent the interests and opinions of groups with a specific interest in the work the City does. Our goal is to achieve a balanced and broad range of community perspectives, with an emphasis on the community's diversity (gender, age, ethnicity; and a mix of business and neighborhood voices).

In addition to regular updates on our progress through social media and news media channels, as part of this work, we will have many **other stakeholder engagement opportunities** (supported by consultant team) to include:

- Community survey a statistically valid sampling to (1) gauge satisfaction with existing conditions, services and future and then again, (2) to vet draft strategies and actions. We may also make these surveys widely available after the sampling is finished.
- Stakeholder Charrettes an intense work session with a range of stakeholders to discuss choices around (1) draft situation assessment findings with those interviewed in October 2016; and (2) to promote joint ownership of solutions and building consensus around the proposed strategies and actions, as they develop.
- **Community Open Houses** two open houses *immediately following each stakeholder charrette* for input from the community on findings in-person and in real time.

The team will also be supporting at least two **City Council Work Sessions** to **(1)** develop broad elements of the strategic (mission, vision, values) and **(2)** develop the strategic plan. The team will also benefit from recent stakeholder engagement work to support strategies for Downtown, North Gateway and West Salem Urban Renewal Areas and the 2016 Strategic Communications Plan.

## **Interview Roster: October 2016**

The interviews were one input among many to build the set of issues for the Situation Assessment. Other inputs include the statistically valid residential satisfaction survey and community open house.

## Mayor and Council

- 1. Mayor Chuck Bennett
- 2. Councilor Tom Andersen
- 3. Councilor Brad Nanke
- 4. Councilor Steve McCoid
- 8. Councilor Jim Lewis
- 9. Councilor Sally Cook
- 10. Councilor Kara Caser
- 11. Councilor Matt Ausec
- 12. Former Mayor Anna Peterson
- 13. Former Councilor Diana Dickey

## **Stakeholder Engagement**

City Management, Department Directors

- 14. Steve Powers, City Manager
- 12. Kacey Duncan, Deputy City Manager
- 13. Glenn Gross, Community Development Department Director
- 14. Mike Niblock, Fire Department
- 15. Mina Hanssen, Human Resources
- 16. Jerry Moore, Police Department
- 17. Krishna Namburi, Information Technology Department
- 18. Dan Atchison, Legal Department
- 19. Peter Fernandez, Public Works Department
- 20. Kristin Retherford, Urban Development Department

| 21. | Dan Clem, CEO (former Councilor)              | Salem Area Chamber of            |
|-----|-----------------------------------------------|----------------------------------|
|     | Nick Williams, Director of Public Affairs     | Commerce                         |
| 22. | Christy Perry, Superintendent                 | Salem Keizer School District     |
| 23. | Cheryl Nester Wolfe, President and Chief      | Salem Health                     |
|     | Executive Officer                             |                                  |
| 24. | John Lattimer, Chief Administrative Officer   | Marion County                    |
|     | SWAN Chair, SEDCOR Board                      |                                  |
| 25. | Jim Bauer, Vice President for Planning and    | Willamette University            |
|     | External Affairs                              |                                  |
|     | Downtown 365, Oregon Artist Series Foundation |                                  |
| 26. | Randy or Mike Compton                         | Pioneer Trust Bank               |
|     | (Salem Hospital Facility Authority)           |                                  |
| 27. | Steve Anderson                                | West Salem Neighborhood          |
|     |                                               | Association                      |
| 28. | Rich Duncan                                   | Rich Duncan Construction         |
|     | SEDCOR Board                                  |                                  |
| 29. | Kasia Quillinan                               | CityWatch                        |
|     | former Councilor                              | Salem Parks and Recreation Board |
| 30. | Cindy Condon, Past President Salem            | Salem City Club                  |
|     | Progressive Film Series                       |                                  |
| 31. | Jose Gonzalez                                 | Latino Business Alliance         |
|     | residential real estate professional          |                                  |
| 32. | Evann Remington                               | Fresh and Local                  |
| 33. | Jim Vu, Kitchen on Court                      | Downtown 365                     |
| 34. | Richard Berger                                | Mountain West Investments        |
|     | former chair and area developer               |                                  |
| 35. | Pastor Ronnie Brooks                          | To God be the Glory Ministries   |
|     | Pastor Mike Weaver                            |                                  |
| 36. | Sam Skillern                                  | Salem Leadership Foundation      |
| 37. | Steve Fowler, Lead Pastor                     | Salem Alliance Church            |
| 38. | Amador Aguilar                                | North Gateway Redevelopment      |
|     |                                               | Advisory Board                   |
| 39. | Dr. John Choppala                             | Mayor's International Council    |
| 40. | David Anitok                                  | Mayor's International Council    |
|     | Salem's Marshallese community                 |                                  |

| 41. | lan Johnson                                     | NESCA                     |
|-----|-------------------------------------------------|---------------------------|
| 42. | Bill Smalldone (former City Councilor; Salem    | SESNA                     |
|     | Weekly Editorial Board)                         |                           |
| 43. | Susan Kaltwasser (Salem Community Vision        | ELNA                      |
|     | Steering Committee)                             |                           |
| 44. | Dick Withnell                                   |                           |
| 45. | TJ Sullivan (State Street Corridor Plan, former | Huggins Insurance         |
|     | Councilor, Chamber Board, Chair South Gateway   |                           |
|     | NA)                                             |                           |
| 46. | Sheronne Blasi former City Councilor or         | Salem Planning Commission |
|     | Chane Griggs Oregon Community                   |                           |
|     | Foundation                                      |                           |
| 47. | Gus Castaneda                                   | Red Lion Hotel, Salem     |
|     | TOT Board and Travel Salem Board                |                           |
| 48. | AP Walther                                      | Salem Weekly              |
| 49. | Dick Hughes                                     | Statesman Journal         |
| 50. | YOUTH (four interviewed, I-LEAD)                |                           |

## Participants: January 2017 Charrette and Open House

Initially scheduled for mid-December but rescheduled due to weather concerns, the stakeholder charrette was held January 31 from 1 to 4 pm. Invitations were issued to stakeholders who participated in the October interviews.

Beginning at 5 pm, more than 225 community members participated in an open house reviewing the input from earlier in the day and adding individual perspectives to the assembled group, on large posters and post-it notes, and in-person to City staff available at each feedback station.

Participants in the January charrette included:

- 1. Carl Harbaugh, South Town Glass
- 2. Steve Anderson, West Salem Neighborhood Association
- 3. Kasia Quillinan, Salem Parks and Recreation Advisory Board, CityWatch
- 4. Barb Whisenhunt, Project Development Group / Salem Chamber
- 5. Jim Bauer, Willamette University / Salem Chamber
- 6. Susan H.
- 7. Steve McCoid, City of Salem
- 8. Ryan Allbritton, U.S. Bank
- 9. Cindy Condon, Salem City Club
- 10. Mike Jaffe, Mid-Willamette Valley Council of Governments
- 11. Jim Vu, Citizens Bank
- 12. Sandra Burnett, Salem Art Association
- 13. Dick Withnell
- 14. Steve Fowler, Salem Alliance
- 15. Barb Hacke Resch, Summit Wealth Management
- 16. Denyc Boles, Salem Health
- 17. Bryce Petersen, Salem Health
- 18. Dan Clem, Chamber of Commerce
- 19. Joan S., Resident
- 20. Wendy Kleitz, PGE
- 21. Rich Duncan, RDC
- 22. Allan Pollock, Cherriots

- 23. Bill Smaldone, KMUZ Radio
- 24. Curt Arthur, SVN
- 25. Dr. John Choppala, Mayor's International Council, City of Salem
- 26. Josh Kay, First Commercial Real Estate
- 27. Rick Day, Advantage
- 28. Michael Duane Brown, Legal Shield
- 29. Michael Wolfe, Salem-Keizer School District
- 30. T.J. Sullivan, Huggins Insurance
- 31. Ian Johnson, NESCA
- 32. Jeff Miller, First Commercial Real Estate