

THE PSYCHOLOGICAL EVALUATION

The psychological evaluation is a specialized pre-employment evaluation that is designed to ensure a candidate is able to meet the psychological requirements to safely carry out the duties of a 9-1-1 call taker/dispatcher in high pressure and potentially distressing situations.

SUITABILITY SCREENING

The suitability screening is the first stage and is completed after a conditional job offer has been signed and prior to the background investigation. The suitability screening consists of two parts:

- Personal History Statement – a questionnaire that will be sent to you to complete via email and covers information related to your background and psychological history.
 - You may be contacted by a background investigator if additional information or clarification is needed.
- Proctored online assessment – completed at WVCC.

EVALUATION

After successful completion of the full background investigation, you will be contacted to complete the rest of your evaluation.

- Proctored online assessment – completed at WVCC
- One-on-one evaluation with a psychiatrist – Currently completed over Zoom. The evaluation will last approximately one hour.

