

City of Salem, Oregon Salem Cultural and Tourism Promotion Advisory Board

January 11, 2023 6 PM – 8 PM, via Zoom

8

City of Salem Planning Division YouTube Channel

Link: https://www.youtube.com/channel/UCUsS60lpf8AGI1u24Yg248Q/

Si necesita ayuda para comprender esta información, por favor llame 503-588-6173

PARTICIPANTS

Board Members

Felipe Gonzales-Chair; Laura Tesler-Vice-Chair; Gaelen McAllister; Ryan Gail; Omar Alvarado; Scott Snyder; Carlee Wright; Geoffrey Tiffany; Vacant

Staff

Chris Neider, Staff Liaison; Kelly Kelly, Staff Support

AGENDA

- 1. Welcome and call to order
- 2. Approval of Agenda for January 11, 2023
- 3. Typical CTPAB Year
- 4. Approval of Minutes from December 14, 2022
- 5. Public Comment Appearance of persons wishing to address the Board on any matter other than those which appear on this Agenda
- 6. Items Requiring Action
 - Travel Salem Annual Report Presentation (Angie Onyweuchi, 10 15 minutes)
 - 2. Public Acknowledgement of Potential Conflicts of Interest by CTPAB members for today's list of applications being reviewed.
 - 3. Review of TOT Event Grant Applications:

B-17 Alliance Foundation – Unveiling Salem's Hidden Treasure Capaces Leadership Institute – Salem Cultural Night Marcado Latino/Hispanic Heritage Month

Capitol Pride – Pride in the Park and Pride March and Block Party
Casa de la Cultura Tlanese – Dia de Muertos Celebration and Huapango Huasteco
Contest in Salem

Ceili of the Valley Society – Samhain Celtic New Year Festival Englewood Forest Festival – Englewood Forest Festival Helping Hands Resources – Quiltopia 2023 Hoopla – Hoopla XXIV Keizer-Salem Youth Basketball Association – Oregon State BB Tournament 2024 Oregon Symphony Association in Salem – 23-24 Concert Season

- 7. Cultural Tourism Fund December 2022 Report
- 8. Facility Operating Grant Reports Gilbert House Children's Museum 2nd Quarter
- 9. Event Grant Reports Enlightened Theatrics Seussical The Musical, Festival Chorale Oregon "Saint Nicolas" by Benjamin Britten, and Helping Hands Resources Quiltopia 2022
- 10. Capital Improvement Reports None
- 11. Updates on the Americans for the Arts AEP6 Study Next meeting January 23, 2023, 1-2pm & Upcoming Events
- 12. Roundtable discussion and Appearance of Interested Citizens Opportunity for those attending the meeting to address the Board and share upcoming events. (All)
- 13. Other Business & Parking Lot items for future discussions (All)
- 14. Adjournment

Next Meeting: February 8, 2023, 2nd Event Grant Review Day (Event Operators)

List of Applications to be reviewed on February 8th:

Oregon State Capitol Foundation – Cherry Blossom Day at the Capitol 2024
Salem Main Street Association – Downtown Salem Winter Celebration
Salem Senate Aires – Youth in Harmony
Salem Public Library Foundation – Salem Reads: One Book, One Community
Willamette Master Chorus – Veterans Concert and Winter Concert: Music for Our
Children

Plus 5 Small Non-501c TOT Event Grants
Odyssey Collective – Music in the Park Soiree
Sasquatch Sports – Capitol City Classic
ENLACE – 2023 KERMEZ Hispanic Month Closing Celebration
Press Play Salem – Press Play Salem Publication and website
Salem on the Edge – Plein Air Invitational Show

Willamette University Theatre 33 – 2023 Summer New Play Festival

This meeting is being conducted virtually, with remote attendance by the governing body. No in-person attendance is possible. Interested persons may view the meeting online on <u>YouTube</u>. Please submit written comments on agenda items, or pre-register to provide Public Comment on items not on the agenda, by 5 p.m. or earlier one day prior to the day of the meeting at cneider@cityofsalem.net

Special accommodations are available, upon request, for persons with disabilities or those needing sign language interpretation, or languages other than English. To request accommodations or services, please call 503-540-2371 (TTD/TTY 503-588-6439) at least two business days in advance.

It is the City of Salem's policy to assure that no person shall be discriminated against on the grounds of race, religion, color, sex, marital status, familial status, national origin, age, mental or physical disability, sexual orientation, gender identity, and source of income, as provided by Salem Revised Code 97. The City of Salem also fully complies with Title VI of the Civil Rights Act of 1964, Americans with Disabilities Act of 1990, and related statutes and regulations, in all programs and activities.

A "Typical" Year for the CTPAB

July – Election of CTPAB Officers and begin of new 3-year Board member terms

August and September – Final revisions and changes for the new TOT Grant cycle

October – Annual **mandatory** TOT Grant Orientation (overview of any changes made to the TOT Grant Applications and Manual) and release of online applications

November – TOT Grant Applications Due

December – Start of TOT Grant Reviews (**Facility and CIP applications**) **Mandatory** attendance for those organizations whose applications will be discussed/reviewed.

January – TOT Event Grant Application Review Mandatory attendance for those organizations whose applications will be discussed/reviewed.

February – Final TOT **Event Grant Application** Review meeting. **Mandatory** attendance for those organizations whose applications will be discussed/reviewed.

March – Review of CTPAB member grant applications scores and recommendation of final TOT Grant funding for passing applications. Approval of City Manager's recommended Cultural Tourism Fund budget, inclusive of the recommended grant awards.

April and May – City Budget hearings and initial review of the most recent Grant Approval Process. (How did things go?)

June – City Council Budget adoption, CTPAB review of grant application criteria for the next cycle and any recommended revisions. Distribution of TOT Grant Award Letters and Contracts with Awardees.

All CTPAB Meetings are open to the public. **Mandatory meetings** for **TOT Grant Applicants** are **October** and which ever month your application is reviewed **December**, **January**, **or February**.

Item 4

MINUTES

CULTURAL AND TOURISM PROMOTION ADVISORY BOARD Wednesday, December 14, 2022 Remote Meeting via ZOOM

https://www.youtube.com/watch?v=PLiCD7P1gHw

MEMBERS PRESENT

Felipe Gonzales-Chair
Laura Tesler
Scott Snyder
Gaelen McAllister (arrived at 6:12 PM)
Omar Alvarado
Carlee Wright
Geoffrey Tiffany (Arrived at 7:00 PM)
Vacant

STAFF PRESENT

Chris Neider, CD Program Manager III Kelly, CD Staff Assistant

MEMBERS ABSENT

Ryan Gail

GUESTS

Guests were allowed to attend via Zoom for this meeting. Guests were also able to view via YouTube.

GUESTS

Michelle Cordova – Willamette Heritage Center
Kathleen Fish - Salem Multicultural Institute
Yvonne Putze - Deepwood Museum & Gardens
Alicia Bay – Gilbert House Children's Museum
Sally Litchfield – Elsinore Theatre
Matthew Boulay - Salem Art Association
John Olbrantz - Hallie Ford Museum
Carrie Langham - Salem Riverfront Carousel
Sue Karnash - Willamette Art Center
Beth Nevue - Ceili of the Valley
Irene Bernards -Travel Salem
Carlee Wright - Press Play Salem
Kate Van Ummersen - Salem Public Library Foundation

1. WELCOME AND CALL TO ORDER

Chris Neider began the meeting at approximately 6:04 p.m. with a quorum of 5 of 8 members present. Gaelen McAllister arrived at 6:12 PM, making 6 of 8 present.

Chair, Felipe Gonzales opened and administered the meeting. Chris Neider took attendance.

Members Present: Felipe Gonzales, Scott Snyder, Laura Tesler, Omar Alvarado, Carlee Wright, Gaelen McAllister (arrived at 6:14 PM), Geoffrey Tiffany (arrived at 7:00 PM) Staff Present: Chris Neider, Kelly Kelly,

Members Absent: Ryan Gail,

2. APPROVAL OF AGENDA FOR DECEMBER 14TH, 2022

3. TYPICAL CTPAB YEAR

4. APPROVAL OF MINUTES FROM NOVEMBER 9, 2022

Approval of today's agenda and the November 9, 2022 CTPAB meeting minutes.

Motion: To approve the November 9, 2022 CTPAB meeting minutes with one correction to add Geoffrey Tiffany but note he was absent November 9, and today's agenda.

Motion by: Felipe Gonzales
Seconded by: Laura Tesler
ACTION: APPROVED

Vote: 7-0 Aye: 7 Nay: 0 Abstentions: 0

5. PUBLIC COMMENT – limited to three minutes per organization and pertaining to items on the agenda.

None.

6. ITEMS REQUIRING ACTION

Public Acknowledgement of Potential Conflicts of Interest by CTPAB.
 Laura Tesler recused herself from scoring SAA applications. Carlee Wright recused herself from Elsinore, SMI and Hallie Ford applications. Omar Alvarado recused himself from Odyssey and Spanish Heritage Event applications.

Motion: To approve of equal pay distribution for all of the Facility Operator grants, providing they have a passing score.

Motion by: Felipe Gonzales

Seconded by: Ryan Gail ACTION: APPROVED

Vote: 5-0
Aye: 5
Nay: 0
Abstentions: 2

Motion: The approval to create a subcommittee to do a Facility Application review after this scoring cycle is complete.

Motion by: Felipe Gonzales

Seconded by: Ryan Gail ACTION: APPROVED

Vote: 7-0 Aye: 7 Nay: 0 Abstentions: 0

Alicia Bay offered to sit on the sub-committee when created, to help offer Facility Operator's perspective on any changes to the Facility Operator application for next cycle.

On the discussion of 1 to 3-year grants and non-competitive scoring, consideration of those changes is denied as they are not allowed by City Council Policy C-1.

2. Review of Facility Operator Applications and their Event and CIP Applications.

The Elsinore, Facility and CIP

Gilbert House, Facility, Halloween Re-Engineered, CIP

Deepwood, Facility, Public Quarterly Event Series

Hallie Ford Museum, Facility

Salem Art Association, Facility, Art Fair & Festival

Salem Riverfront Carousel, Facility, Santa at the Carousel

Salem Multicultural Inst - Facility, World Beat Festival

Willamette Art Center - Facility, Artisans Village

Willamette Heritage Center, Facility, CIP, Magic at the Mill

7. CULTURAL TOURISM FUND NOVEMBER 2022 REPORT

- 8. Facility Operating Grant Reports Deepwood Estate & Gardens Annual, Hallie Ford Museum of Art 1st Quarter
- 9. Event Grant Reports A.C. Gilbert Halloween Re-Engineered, Ceili of the Valley Samhain Celtic New Year Festival, Willamette Art Center Artisans Fair, Press Play Salem Magazine and Website
- 10. Capital Improvement Reports NONE
- 11. Updates on the Americans for the Arts AEP6 Study Next meeting January 23, 2023, 1-2 PM & Upcoming Events

Chris Neider asked organizations to share their upcoming events for the Master Calendar, and noted volunteers for surveys at events now through the end of April will be vital, to reach our goal of 800 surveys taken. We are at 357 currently. Please contact Kelly or Chris if you would be willing to take surveys at an event between now

and the end of April. Facilities that have the staff or volunteers to be taking surveys, please just let us know if you need supplies or support.

- **12.** Roundtable discussion and Appearance of Interested Citizens Opportunity for those attending the meeting to address the Board and share upcoming events. Each organization present introduced themselves and shared their upcoming events.
- **13.** Other Business & Parking Lot Items for future discussions (All)
- 14. Adjournment -

With no further business, the meeting was adjourned at approximately 7:21 PM.

Next Meeting: Next Meeting will be Wednesday, January 11, 2023, 6 pm, via Zoom and available on You Tube Live.

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Respectfully Submitted,

Kelly Kelly, Board Staff Support



FOURTH QUARTER REPORT 2021-2022

APRIL, MAY, JUNE

INTRODUCTION

Travel Salem is pleased to present its 21-22 Fourth Quarter Report pursuant to 2021 City of Salem Contract Section 1.7. The contract stipulates quarterly reports include a financial report, an overview of activities and performance measurement data, and clearly demonstrate how Transient Occupancy Tax funds and Salem Tourism Promotion Area funds are used on projects, programs, and initiatives in Salem. This report fulfills these contractual requirements.

All programs and services tie back to Travel Salem's 2020-2025 Strategic Plan and the 2021-2022 Business Plan and drive toward the imperative to increase visitor-related economic impact through four core areas of focus: destination experience, destination development, destination marketing, and organization optimization.

KEY PERFORMANCE MEASUREMENTS

Performance Measures ¹	21-22 YTD (July-June)	% of Target	21-22 Year-End Target	20-21 TOTAL
Estimated Economic Impact	\$676,300,000	210%	↑ 2% = \$321,300,000	\$315,000,000
Transient Occupancy Tax ²	\$4,328,340	133%	↑ 5% = \$3,249,877	\$3,095,121
Leverage	\$2,809,660	122%	\$2,300,000	\$2,680,099
Consumer Engagement	147,985,737	108%	↑ 15% = 137,383,383	119,463,811
Visitor Information Network Attendance	121,878	155%	↑ 6% = 78,405	73,967
Earned Media Impressions	114,512,450	109%	↑ 5% = 104,615,797	99,634,093
Social Media Reach ³	8,710,548	96%	↑ 12% = 9,107,916	8,132,068
TravelSalem.com Visits ⁴	308,338	81%	↑ 10% = 380,288	345,716
Conventions & Sports Bookings	28	140%	↑ 10% = 20	18

¹Targets are based on normal market conditions and don't take into consideration significant impacts such as a pandemic, recession/depression, natural disasters, fuel anomalies, etc.

FUNDING KEY BY SOURCE



²Outcomes influenced by fluctuations in ADR, occupancy

³Social Media Reach was down due to the social media coordinator position being vacant during the 3rd quarter

⁴Methodologies may change year to year as vendors update their algorithms; year over year changes may not be comparable. TravelSalem.com visits were down from target due to drop in opt-in cookie traffic and the website re-design (re-designs can cause initial drops in traffic for a month or two as Google learns to read and recognize the new site)

MARKETING & COMMUNICATIONS

- Ran a June **Expedia campaign** generating 871 room nights and \$155,300 worth of bookings; this campaign produced a 17.4:1 return •
- Completed a Sojern campaign that sends Salem ads to targeted consumers as they proceed through their trip planning and booking process; the campaign ran from November 1, 2021 through April 30, 2022 and drove 468 lodging bookings
- Completed **the Seattle Bus campaign** that ran from April through June 2022; the campaign generated 26.8 million impressions
- Cultural Heritage Liaison Work Plan Provided customized expertise to develop marketing plans, performance measurement reporting, website & social media management, and content planning templates. The review of Bush House Museum is currently underway and will be finalized after their internal "reimagining process" is complete. Reviews have been conducted of the following: •



- Deepwood Estate & Gardens
- o Gilbert Children's Museum
- The Region 1 Wine Country Plate strategic planning process is underway;
 MMGY Global has been contracted to facilitate stakeholder engagement and develop a strategic plan to create alignment with future strategies •
- Placed a full-page ad in the Jul-Aug edition of American Road magazine with 120,000 consumer impressions and reaching 2,800 group tour operators; the digital ad will have a reach 1.5 million views; the ads highlight Salem's rich heritage and area attractions
- Launched the 22-23 Salem Area Visitors Guide with ad sales returning to 2019 levels (\$70,763); distributed to 800 locations throughout Oregon, Washington and California
- Ran a full-page ad in Northwest Travel magazine (120,000 impressions) highlighting outdoor recreation
- Participated in the Destination Analysts Traveler Sentiment survey to collect data from visitors to the region; the final report and findings will be available in October 2022 •



Seattle Bus Campaign

22-23 Visitors Guide Cover

#SalemIsMOP(

- Secured a spot on the **Oregon Olympian Trail** for Gilbert Children's Museum as part of the Oregon 22 World Track & Field Championships with a permanent plaque displayed at the museum honoring A.C. Gilbert who was a track and field gold medal Olympian in 1908 •
- Held Travel Salem's Most Oregon Part of Oregon (MOPO) Industry Awards which honored eight
 individuals, groups and organizations that went above and beyond in 21-22 to positively impact the
 economy and the Mid-Willamette Valley's quality of life; the following recipients were recognized:
 - The Most Dedicated: Hazel Patton
 - The Most Brewlicious: Parallel 45 Brewery
 - o The Most Authentic: Don Froylan Creamery
 - o The Most Resilient: Santiam Canyon River Territory
 - o The Most Impactful: IRONMAN 70.3 Oregon
 - o The Most Connected: Willamette Heritage Center
 - o The Most Collaborative: Taproot Lounge & Café
 - o The Most Oregon Part of Oregon: Salem Tourism Promotion Area Committee
- The Union Street Pedestrian Bridge was lit in red lights to pay homage to the tourism industry; Mayor Chuck Bennett presented a tourism proclamation to celebrate **National Tourism Month**

Social Media & PR

Refer to the attached Social Media and PR Addendums for examples and results of top-performing posts for the quarter

• Content Creation for Tik Tok: Fun and exciting Tik Toks are being posted 3-4 times a month promoting events, unique places and much more to encourage tourism in the Salem region •













n, Oregon is hom... Yoga + Beer? Name a bett... The Salem area is one of t... #question from 📮 travels... A one-of-a-kind experienc...

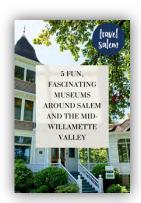
Published 3 blogs highlighting events and places to visit in the region with a total of 39,520 page

views: •

vs: •

7 Must See Gardens to Visit in the Mid-Willamette Valley this Spring

- o 5 Fun, Fascinating Museums around Salem and the Mid-Willamette
- The Ultimate Guide to Camping and Outdoor Adventure in Salem and the Mid-Willamette Valley
- In-house photo/video content was produced for the following locations:
 - o Chachalu Tribal Museum
 - o Cecil & Molly Smith Gardens
 - o The Oregon Garden
 - Benedictine Brewing
 - Multiple Polk County locations for Great Oaks Food Trail
 - o Pendleton Retail Store
 - o Sebright Gardens
 - Tree Climbing at Silver Falls State Park
 - Schreiner's Iris Gardens
 - o Yoga + Beer at Gerry Frank Amphitheatre
 - Xicha Brewing
 - o Salem Pride
 - Enchanted Forest
- Content Creation for Pinterest & Updating Older Blogs: Cross-promoted Travel Salem blogs on Pinterest and created engaging pin covers; uploaded in-house photo content to Pinterest; updated older blogs with current information to increase Search Engine Optimization (SEO) (4,722 impressions) ••





Pinterest Cover Examples

Online & Data Science

Subscribed to two new platforms that will enhance Travel Salem's research and data science capabilities; results from this research will be shared in future reports:

Adara Impact — Adara tracks consumers through their planning and booking journey by tracking
Travel Salem's marketing initiatives (e.g., TravelSalem.com, digital advertisements, social posts)
and provides insight into visitor expenditures and estimated economic impact (EEI); data will be
used to analyze effectiveness of advertising campaigns

- Placer.ai— Placer.ai uses geofencing technology to provide detailed data on visitor movement throughout the region; data can be pinpointed to specific locations such as attractions and events; data will be utilized to further understand the visitor journey throughout the region and effectively target advertising efforts •
- Integrated Google Analytics 4 (GA4) into TravelSalem.com website platform; GA4 is the next
 generation measurement tool for tracking website analytics due to the termination of cookie
 tracking •

Willamette Valley Visitors Association (WVVA)

- The **top Instagram post** for the quarter featured E.Z. Orchards and received 329 likes
- "Five Ways to Celebrate Pride in the Willamette Valley" blog featured Salem's Capital Pride in the Park event



WWVA Top Instagram Post

DESTINATION DEVELOPMENT

Marion County

- John Ritter's Salem Underground & Lore Tour— Working on a guided tour to promote the history and rich culture of Salem that showcases the underground history of downtown from the late 1800s to the present day; due to the lack of accessible underground locations, adapting the tour to incorporate Salem "lore" and historic facts; tentative launch October 2022 •
- Itinerary Development— Created new itineraries for the Oregon 22 World
 Track & Field Championships and IRONMAN 70.3 Oregon which are available
 at TravelSalem.com and via QR codes for easy mobile access
 at visitor's information tables
- Santa Crawl— Coming this December, the Salem Santa
 Crawl event will encourage participants to don their Santa
 apparel and take part in culinary festivities at a variety of
 participating downtown establishments; currently engaging
 stakeholders to outline the route
- Resilient Headwaters—Stakeholders are working to create a strategy and funding mechanism to rebuild trails in the Santiam River Canyon area to create a broader trail network; stakeholders are currently looking for funding to keep project management in place



UNDERGROUND

TOUR

Resilient Headwaters Map

Canyon community's future

- North Marion County— The North Marion County Tourism Collaborative (NMCTC) includes Woodburn, Silverton, Mt. Angel, Brooks, St. Paul, Gervais, Aurora, and Hubbard with efforts funded by the City of Woodburn; Travel Salem is participating in the NMCTC meetings to unify regional efforts
- Regenerative Tourism Committee for the Willamette Valley— Destinations International is leading work that focuses on regenerative tourism which aims to restore natural spaces; Travel Salem is attending quarterly conferences and assisting with manifesto creation

Polk County

- Hosted the Polk County Tourism Reconnect Summit that gathered 47 tourism industry partners and stakeholders
- Created a Great Oaks Food Trail promo video to showcase the self-guided food trail through Polk County
- Launched a Summer in Polk social media and Yiftee promotion campaign that encouraged residents and visitors to "rediscover" Summertime in Polk County

 Provided resources at Joy Ride, Cycle Oregon's women's-only ride starting and ending at Independence Riverview Park; estimated 1,000 attendees

CONVENTIONS & SERVICES

Refer to the attached Convention & Sports Dashboards for leads, bookings, and EEI information

- Attended the California Society of Association
 Executives (CalSAE) Annual conference in Squaw
 Valley, CA to network with meeting planners from
 across the state •
- Held a Small Market Meetings familiarization tour for 10 planners from across the U.S. that spent 2 days touring Salem area meeting/convention venues and attractions; currently working 2 leads with a total EEI of \$683,100 and 1,108 room nights
- Hired Taylor Cribbins, the new Services & Sales
 Coordinator



2022 Small Market Meeting Fam Tour

SPORTS & EVENTS

Refer to the attached Convention & Sports Dashboards for leads, bookings, and EEI information

- Attended Sports ETA Symposium in Fort Worth, TX and held 10 one on one appointments with sports rights holders; currently working 3 leads
- Placed a three-page editorial in Sports & Events Planning guide targeting rights holders and event planners (18,000 impressions)
- o Hired Ryan Durnan, the new Sports & Events Sales Manager

Travel Salem Public Relations Addendum 4/1/2022 - 6/30/2022

Secured 65 articles and mentions with a reach of 41,051,450 and advertising equivalency of \$440,780

	Media/Headline	Value	Reach	Key Messages/Content
TRIPSODISCOVER	Trips to Discover Where to See Cherry Blossoms in Spring	\$27,000	1,600,000	Salem was included in a round- up article on best places throughout the world to see the cherry blossoms. Oregon's State Capitol Park was included, along with a nod to the impact that Japanese culture has in the state of Oregon.
	Published: 04/2022			
	Pitched: 02/2022			
TRAVEL+ LEISURE Swing into Spring THE REST PLACES TO SEE	Travel & Leisure The 12 Best Small Towns in Oregon for Historic Charm, Wineries and Adventure Treks	\$53,000	5,900,000	The City of Silverton - including the Gordon House, the Oregon Garden and nearby Silver Falls State Park - was included in this nationwide round-up of small towns worth visiting.
1 - 1	Published: 04/2022			
BERMUDA ECUADOR MONTANA GERMANA	Pitched: 08/2021			
THE MARVEL SUPERHERO WORKOUT, p. 27 MENS SURVAL CALIFORNIA'S SLOW BURN HART COMPRISIONS O'A ACTO SUPPLICATION HENDILL'S HIPPÉST MOTILLS FORM MOTIL	Men's Journal Best Tulip Fields and Festivals in America and Beyond	\$35,000	3,700,000	The Wooden Shoe Tulip Festival was highlighted as one of the best spring flower festivals to check out in the U.S. and beyond.
MATE BOOK THE BOOK TH	Published: 04/2022			
	Pitched: 03/2022			
Condé Nast	Conde Nast Traveler The Best National and State Parks in Oregon for Cascading Waterfalls, Seaside Dunes, and Massive Fossil Beds	\$35,000	5,000,000	Silver Falls State Park was highlighted in freelance writer JD Shadel's round-up of best parks in Oregon.
	Published: 05/2022			
	Pitched: 03/2022			

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	Media/Headline	Value	Reach	Key Messages/Content
SUSA TODAY .	USA Today 10 Spots to Explore the Culinary Best that the Willamette Valley Has to Offer Published: 05/2022 Pitched: 03/2022	\$34,300	2,860,000	Bauman's Farm & Garden, Willamette Valley Vineyards, Xicha Brewing and Willamette Valley Pie Co. were called out in this article highlighting top culinary spots throughout the Willamette Valley.
US.News	US News & World Report 16 Most Beautiful Oregon Waterfalls Published: 05/2022	\$52,000	4,200,000	Abiqua Falls and nearby Camp Dakota were included in this round-up of Oregon's most beautiful waterfall destinations.
	Pitched: 03/2022			
TAKE ROOT Eat Fresh Thrive Locally Sustain Life	Take Root Magazine Salem Public Market - Oregon's Oldest Farmers Market	\$7,500	50,000	A 4-page feature article highlighted the history behind the Salem Public Market - Oregon's oldest farmers market - and showcased some of the vendors and items that can be found there.
Local Farms & Food	Published: 06/2022			
165 Terris (Per Proper N. de Leges) Solid Baley (Perp I Ter) (Lood Par Per Per	Pitched: 10/2021			
FOOD & WINE INNOVATORS	Food & Wine 16 Great Oregon Pinots for Springtime Pouring	\$32,000	2,001,900	Bethel Heights, Illahe Vineyards and Johan Vineyards were all included in this round-up of Oregon wines great for springtime sipping.
	Published: 06/2022			
Heart the biopie and Comparies Changing the Wey We Ect and Dries	Pitched: 03/2022			

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	Media/Headline	Value	Reach	Key Messages/Content
TRAVEL	TravelOregon.com Celebrate Oregon's Indigenous-Owned Farms & Restaurants	\$4,640	180,000	Spirit Mountain Casino's Amore restaurant was included in this round-up of Indigenous-owned culinary spots located throughout Oregon.
OREGON	Published: 06/2022			
	Pitched: 05/2022			
TRAVEL	TravelAwaits.com Taking The Scenic Route Through Oregon From Portland To Corvallis: My 6 Favorite Stops	\$26,000	3,000,000	Freelance writer Jo-Ann Bowen mentioned the Great Oaks Food Trail and Monmouth's Yeasty Beauty in her article about her roadtrip adventure through Oregon.
AWAITS	Published: 06/2022			
	Pitched: 03/2022			
EATER	Eater Portland Where to Find Worth-the- Drive Marionberry Pie All Over Oregon	\$3,900	97,000	Salem's Bountiful Pies and Willamette Valley Pie Co. were called out in this article about where to find the best Marionberry pies.
	Published: 06/2022			
	Pitched: 04/2022			
	WorldAtlas.com 9 Most Scenic Small Towns in Oregon	\$38,400	4,800,000	Silverton was called out as one of Oregon's most scenic towns for its charming downtown area, proximity to Silver Falls State Park and home to The Oregon Garden.
worldatlas	Published: 06/2022			
And Control of Control	Pitched: 05/2022			

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	Media/Headline	Value	Reach	Key Messages/Content
HERE	Here is Oregon 10 Historical Spots to Visit in Salem, Oregon	\$13,200	1,100,000	Here is Oregon published top historical spots to visit in Salem, including Gilbert House Children's Museum, Bush's Pasture Park, the Elsinore Theatre, the OSH Museum of Mental Health, Salem Pioneer Cemetery and Willamette Heritage Center.
	Published: 06/2022			
	Pitched: 04/2022			
THE TRAVEL	TheTravel.com Top Rated Cities to Visit in Oregon	\$15,500	2,179,000	This article named Salem as one of Oregon's top towns to visit for arts and culture and included mention of Salem's public art collection, Riverfront Park, the Elsinore Theatre, Minto-Brown Island Park and Willamette University.
	Published: 06/2022 Pitched: 04/2022			

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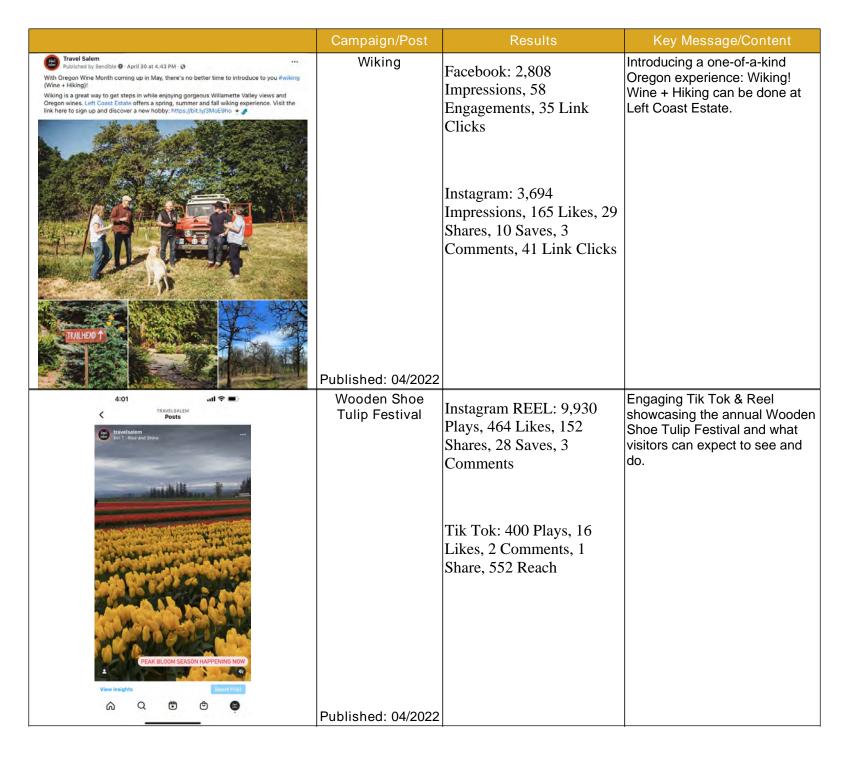
Travel Salem Social Media Addendum 4/1/2022 - 6/30/2022

Transference of the control of the c		4/ 1/2022 - 0/	00/2022	
Facebook: 1,955 Impressions, 21 Engagements, 12 Link Clicks Instagram: 2,242 Impressions, 67 Likes, 10 Shares, 2 Comments, 2 Saves, 17 Link Clicks Published: 04/2022 Published: 04/2022 Published: 04/2022 Facebook: 38,790 Impressions, 2,814 Engagements, 1,196 Link Clicks Monthly blog encouraging visitors to visit Gailed, 1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1,1		Campaign/Post	Results	Key Message/Content
Travel Salem Which of these 7 must-see gardens have you been to in the Mid-Williamette Valley? Which of these 7 must-see gardens have you been to in the Mid-Williamette Valley? Which of these 7 must-see gardens have you been to in the Mid-Williamette Valley? Which of these 7 must-see gardens have you been to in the Mid-Williamette Valley? Which of these 7 must-see gardens have you been to in the Mid-Williamette Valley? Blogs: Must See Gardens Facebook: 38,790 Impressions, 2,814 Engagements, 1,196 Link Clicks Whonthly blog encouraging visitors to visit Gaiety Hallow, Bush's Pasture Park, Schreiner's Iris Gardens, Adelman Peony Gardens, Cec & Molly Smith Gardens, Delbert Hunter Arboretum and Botanic Garden and Brooks Gardens in full bloom. Instagram: 5,263 Impressions, 342 Likes, 57 Saves, 39 Shares, 5 Comments, 30 Link Clicks Monthly blog encouraging visitors to visit Gaiety Hallow, Bush's Pasture Park, Schreiner's Iris Gardens, Adelman Peony Gardens, Cec & Molly Smith Gardens, Delbert Hunter Arboretum and Botanic Garden and Brooks Gardens in full bloom. Thurst state Com. 7 Must-See Gardens to Visit In the Mid-Williamette Valley This Spring Travel Salem Bosted on April 12 at 40 PM Which Political Specific Applications on the Completed Springer Completed Sp			Impressions, 21 Engagements, 12 Link Clicks Instagram: 2,242 Impressions, 67 Likes, 10 Shares, 2 Comments, 2	purchase First Taste Oregon tickets and secure lodging for the upcoming weekend. Showcases Oregon bites,
	Published by Sendble © - April 13 at 3:24 PM - © Which of these 7 must-see gardens have you been to in the Mid-Willamette Valley? Our region is home to many spectacular nurseries, gardens, arboretums, and other public displays to discover this spring! © Head on over to our blog to start planning your visit during peak bloom season: https://bit.ly/3.bxF6Ss TRAVELSALEM.COM 7 Must-See Gardens to Visit in the Mid-Willamette Valley This Spring! Travel Salem 14,847 2,811	Blog: Must See	Impressions, 2,814 Engagements, 1,196 Link Clicks Instagram: 5,263 Impressions, 342 Likes, 57 Saves, 39 Shares, 5	visitors to visit Gaiety Hallow, Bush's Pasture Park, Schreiner's Iris Gardens, Adelman Peony Gardens, Cec & Molly Smith Gardens, Delbei Hunter Arboretum and Botanic Garden and Brooks Gardens in

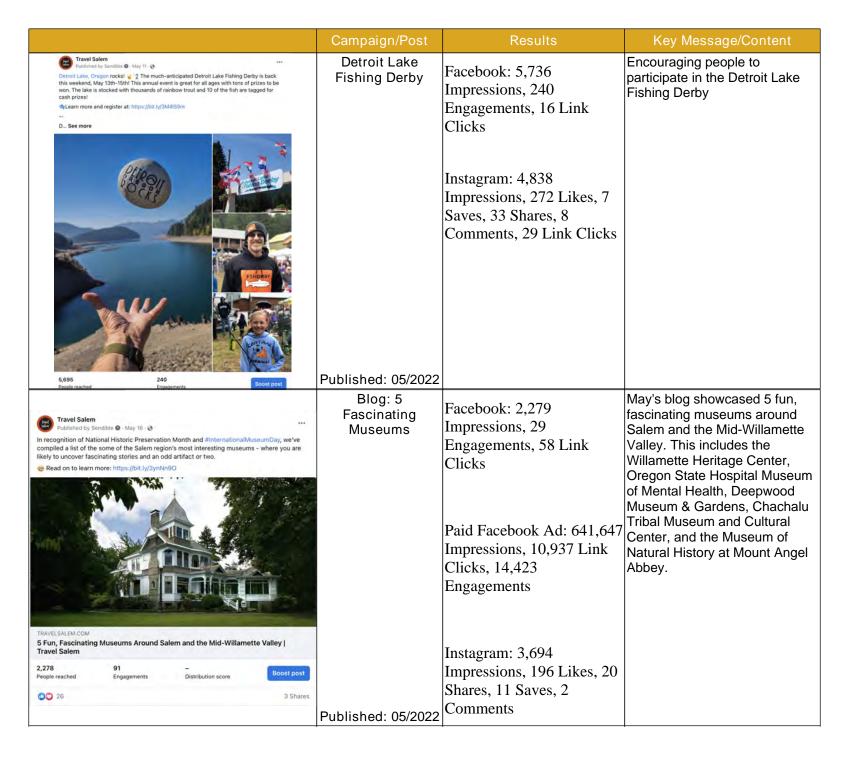
Page: 1 of 7 Printed: 8/24/2022

	Campaign/Post	Results	Key Message/Content
Travel Salem is at Chachalu Museum. Published by Karalyn Demarest ② - April 26 at 1:24 PM - Grand Ronde - ③ West of Salem you'll discover Grande Ronde, where Native culture is on full display. Long before Europeans settled in the area, the region of Grande Ronde was home to the Kalapuya people and called Chachalu which translates to "place of burnt timbers". The name reflects methods of traditional land management and the use of fire to maintain a healthy landscape. The Chachalu Tribal Museum & Cultural Center tells the story of the Tribe's history and honors its resilience. Exp See more	Chachalu Tribal Museum & Cultural Center	Facebook: 3,985 Impressions, 238 Engagements, 184 Link Clicks	Promoting the reopening of the Chachalu Museum in Grande Ronde and what visitors can expect to see and learn.
		Instagram Post: 4,231 Impressions, 253 Likes, 27 Saves, 24 Shares, 4 Comments, 26 Link Clicks	
CHACHALU Irbid Masen ad Chad Can	Published: 04/2022	Instagram REEL: 7,516 Plays, 149 Likes, 26 Shares, 23 Saves, 5 Comments	
		Tik Tok: 125 Plays, 6 Likes	
Travel Salem is at Cecil & Molly Smith Rhododendren Garden. Published by Karalyn Demarest April 28 at 1,30 PM. Saint Paul. We spotted so many gorgeous rhododendrons at Cecil & Molly Smith Garden in St. Paul! Make plans to take a serene walk through the grounds this spring and see over 600 rhododendrons and azaleas! The garden is open Saturday & Sunday April though May (closed Memorial Day weekend). If you're traveling with a group, consider booking a custom guided tour. Visit https://bit.ly/3LaSPpO for more info	Cecil & Molly Smith Gardens	Facebook: 1,950 Impressions, 67 Engagements, 39 Link Clicks	Located in St Paul, the Cecil & Molly Smith Gardens feature over 600 azaleas and rhododendrons. This post shows the beauty of the gardens and provides information on visiting since it is a seasonal display.
		Instagram Post: 2,778 Impressions, 126 Likes, 18 Shares, 7 Saves, 2 Comments, 6 Link Clicks	
+2	Published: 04/2022	Instagram REEL: 2,386 Plays, 142 Likes, 17 Saves, 16 Shares, 1 Comment	

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Concerts Facebook: 4,326 Impressions, 80 Engagements, 155 Link Clicks		Campaign/Post	Results	Key Message/Content
Comments, 3 Link Clicks A40 222	mention they are also FREE?! Last month's show featuring Rich McCloud Music showcased great tunes and amazing views of Riverfront Park. Check out the music lineup: 77 Wide Ire (alt rock fusion) 8/8 The Ferensis (indie) rock funk)		Impressions, 80 Engagements, 155 Link Clicks Instagram: 7,631 Impressions, 515 Likes, 92	Salem Rotary Amphitheater. Includes the line up for the
Who is ready to sample delicious flood and driving the weekend at the Taste of Woodburn Baasting the largest selection of Mexican restaurants per capita in Oregon, the Taste of Woodburn in an excitting way of social memory and cultures of Mexican and brightly to the factory of the search sey of the sea. They are they will also in tradical this force stay of the search sey of the sea they of the	4,497 People reached Engagements Boost post		l .	
Facebook: 3,061 Impressions, 25 Engagements, 74 Link Clicks Facebook: 3,061 Impressions, 25 Engagements, 74 Link Clicks Facebook: 3,061 Impressions, 25 Engagements, 74 Link Clicks Tik Tok: 589 Plays, 23 likes, 4 Comments, 1 Share, 1 Save	OO№ 55 4 Comments 10 Shares	Published: 06/2022		
	Boasting the largest selection of Mexican restaurants per capita in Oregon, the Taste of Woodburn provides an opportunity to taste the foods and flavors of the many regions and cultures of Mexico and highlighist the diversity of the area. This year they will also introduce the flavors and culture of Russia as Woodburn is also home to a large community of Orthodox	Taste of Woodburn	Impressions, 25 Engagements, 74 Link Clicks Instagram REEL: 1,096 Plays, 9 Likes, 3 Shares, 5 Saves Tik Tok: 589 Plays, 23 likes, 4 Comments, 1	Woodburn in an exciting way or

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	Campaign/Post	Results	Key Message/Content
D 270 Have you been to this	Enchanted Forest Published: 06/2022	Plays, 443 Likes, 6	This short-form social media video promotes visiting a unique attraction in our region: Enchanted Forest
The state of the s	For Tomorrow We		Short-form video encouraging
	Die Die	Instagram REEL: 9,126	visitors to visit For Tomorrow
trovelsalem			We Die Brewery in Salem this
For Tomorrow We Die offers. For Tomorrow We Die offers. Tavekladem Expect great times at Salem breway For Tomorrow We Die offers. Tavekladem Expect great times at Salem breway For Tomorrow We Die offers. Tavekladem Expect great times at Salem breway For Tomorrow We Die offers. Toworrow We Die offers. Tavekladem Expect great times at Salem breway For Tomorrow We Die offers. Toworrow We Die offers.		Comments, 143 Shares, 72 Saves	summer.
Clibations arange peel for a offus lock of #SalemisMOPO Bravetsakem gravederogon Efformarromewided #Salembeer #Salembrewery #Summerbucketlist #Hereinoregon 3er			
behapranch Pace is awesome! 5 out of 5 3s 1 line: flepty View realins (1) Desination Sounds defeated is		Tik Tok: 248 Plays, 5 Likes	
Deandoup Sounds delightful @ 2n 1 little Steply deanette dokken So very beautiful			
lie 1 lies Starly repliectivemedia Definitely want to check this cuttl.			
79 1 Nov. Watery escobostenian (ljakalfonulex (m. Reply			
Add to your Salem summer			
bucket list 33 Add a Comment.			
	Published: 06/2022		

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	Campaign/Post	Results	Key Message/Content
Did you know you can go tree climbing where Twilight was filmed?!	Tree Climbing at Silver Falls State Park	Instagram REEL: 6,067 Plays, 311 Likes, 4 Comments, 127 Shares, 59 Saves Tik Tok: 328 Plays, 13 Likes, 1 Save	Short form video showing a new experience in the Willamette Valley: tree climbing at Silver Falls State Park.
Translation **Tran	Blog: The Ultimate Guide to Camping & Outdoor Adventure	Facebook Ad: 38,432 Reach, 930 Engagements, 706 Link Clicks Instagram: 3,128 Impressions, 140 Likes, 6 Saves, 3 Comments, 3 Shares, 3 Link Clicks	This post links back to the Travel Salem blog and this month's blog featured camping and outdoor ventures in the Salem/Mid-Willamette Valley region. The blog post also includes tips for visitors.
	Published: 06/2022		

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Travel Salem

CONVENTIONS and SPORTS DASHBOARD

2021-22 Fourth Quarter

21-	22 REAL-TIME CONVENTIONS/SF	PORTS								
YEA	R-TO-DATE									
Con	ventions & Groups									
		Com	munity Econ	Booked					TOT	
Qtr	Organization		Impact	Attendees	Booked Rm Nts	Lod	ging Revenue	R	Revenue	
1	North American Blueberry Council	\$	207,000	200	200	\$	23,902	\$	2,151	
3	Oregon Thespians	\$	828,000	1,200	1,000	\$	119,510	\$	10,756	
	Special Olympics	\$	18,900	300	-	\$	-	\$	-	
	NW Ag show	\$	140,400	1,200	450	\$	53,780	\$	4,840	
3	Silver Falls kennel club	\$	391,200	1,800	700	\$	83,657	\$	7,529	
3	Or Cattlemans Assoc. spring	\$	16,500	40	20	\$	2,390	\$	215	
3	USA Bellydance	\$	30,750	50	75	\$	8,963	\$	807	
	CONVENTION & GROUPS TOTAL	\$	1,632,750	4,790	2,445	\$	292,202	\$	26,298	
								\$	0.13	TOT R
spo	rts & Events	1	1		1					
1	USA National Softball	\$	4,173,120	4,032	300	\$	35,853	\$	3,227	
1	USA Softball 4th of July Tournament	\$	1,251,936	2,516	96	\$	11,473	\$	1,033	
1	USA Softball State Tournament	\$	626,968	1,008	48	\$	5,736	\$	516	
1	IRONMAN 70.3 Oregon	\$	10,065,100	2,310	7,952	\$	950,344	\$	85,531	
1	USA Fastpitch Invitational Labor day	\$	1,408,428	2,268	108	\$	12,907	\$	1,162	
1	USA Softball Tournament	\$	3,129,840	5,054	240	\$	28,682	\$	2,581	
1	USA Softball Tournament	\$	417,312	1,008	100	\$	11,951	\$	1,076	
1	USA Softball Tournament	\$	417,312	1,008	100	\$	11,951	\$	1,076	
2	Capitol City Classic Basketball	\$	1,200,465	19,055	219	\$	26,173	\$	2,356	
3	Willmaette Valley Open	\$	184,500	300	100	\$	11,951	\$	1,076	
4	Capital Cup Soccer	\$	156,000	500	375	\$	44,816	\$	4,033	
4	Capital Cup Soccer	\$	156,000	500	375	\$	44,816	\$	4,033	
	SPORTS & EVENTS TOTAL	\$	23,186,981	39,559	10,013	\$	1,196,654	\$	107,699	
			İ					\$	0.54	TOT R
	TOTAL	\$	24,819,731	44,349	12,458	\$	1,488,856	\$	133,997	
								\$	0.67	TOT R
	Total Value	\$	24,819,731							
	Direct Costs for YTD	\$	200,868							
	EEI ROI	\$	123.56							

04 00 EUT	LIDE DUG	INIE	C LEADS	a Bookini	00								
21-22 FUI	UKE BUS	INES	SS - LEADS	& BUUKIN	65								
YEAR-TO-D	ATE												
Convention	s & Group	os											
			LEAD	S					воо	KINGS			
							Est. Booked	Est		Est.			Lead
	# of	Est	Community	Est.	Est. Room	# of	Community	Book	ed	Booked	Est. Lodging	Est. TOT	Conversion
	Leads	E	con Impact	Attendees	Nights	Bookings	Econ Impact	Attend	ees	Rm Nts	Revenue	Revenue	Rate
FY 21-22	15	\$	2,492,619	7,167	4,047	12	\$ 2,055,43	5 6,	795	3,415	\$ 408,127	\$ 36,731	
FY 22-23	7	\$	886,140	2,770	1,390	4	\$ 778,20	0 1,	420	1,220	\$ 145,802	\$ 13,122	
FY 23-24	4	\$	2,233,200	1,600	2,418								
TOTAL	26	\$	5,611,959	11,537	7,855	16	\$ 2,833,63	5 8,	215	4,635	\$ 553,929	\$ 49,854	62%
Sports & Ev	/ents												
			LEAD	S		BOOKINGS							
							Est. Booked	Est		Est.			Lead
	# of	Est	. Community	Est.	Est. Room	# of	Community	Book	ed	Booked	Est. Lodging	Est. TOT	Conversion
	Leads	E	con Impact	Attendees	Nights	Bookings	Econ Impact	Attend	ees	Rm Nts	Revenue	Revenue	Rate
FY 21-22	11	\$	7,560,920	15,880	6,620	8	\$ 5,124,72	0 8,	680	2,570	\$ 307,141	\$ 27,643	
FY 22-23	7	\$	28,202,880	11,221	19,994	4	\$ 13,819,73	0 10,	115	9,670	\$ 1,155,662	\$ 104,010	
FY 23-24	4	\$	8,779,048	3,450	5,000								
TOTAL	22	\$	44,542,848	30,551	31,614	12	\$ 18,944,45	0 18,	795	12,240	\$ 1,462,802	\$ 131,652	55%
			•										
			•										
TOTAL	48	\$	50,154,807	42,088	39,469	28	\$ 21,778,08	5 27,	010	16,875	\$ 2,016,731	\$ 181,506	

Account Name	Reason	Lost Attendees	Lost Room Nights	Lost Community EEI	Lost Lodging Revenue	Lost TOT Revenue
omen Welcome Women	COVID concerns	12	132	\$ 27,324	\$ 17,759	\$ 1,598
	TOTAL	12	132	\$ 27,324	\$ 17,759	\$ 1,598
-22 FAM TOURS, TRAD	E SHOWS & PROMO TRIPS					
Qtr	Organization	Organization Location	FAM Tour/ Site Tour	Trade Show	Promo Trip	Education
						Laucation
1	Connect	Tampa, FL		Х		Laucation
1		Tampa, FL Cheyenne, WY		X		Luucation
1 1 1	Connect					Education
1 1 1 1 2	Connect Small Market Meetings	Cheyenne, WY		X		Luucation
1 1 1 1 2 4	Connect Small Market Meetings TEAMS	Cheyenne, WY Atlantic City, NJ		X		Luddation
1 1 1 1 2 4 4	Connect Small Market Meetings TEAMS Sports ETA	Cheyenne, WY Atlantic City, NJ Birmingham, AL	X	X X X		Luddallon

TRAVEL SALEM DASHBOARD

Key Performance Measurements

February 27, 2013 Board of Directors Approved

		21-22	% of 20-21	20-21		19-20	1	18-19	17-	-18		16-17		15-16	1	14-15		13-14		2-13		11-12
Travel Salem Resources	\$	2,354,395	134%		58,023	\$ 1,580,578	\$	1,672,575		1,363,418	\$	1,333,358	\$		\$	954.704		736.845	\$	702,267		723,344
City of Salem Contract	\$	1,093,236	143%		766,195	\$ 842,550		1.022.027		980.660		987.230	\$		\$	714,000	\$	550,000	\$	479,000		550.000
Salem Tourism Promotion Area	Š	886,396	139%		39.571	T		1,022,027	1	700,000	Ψ	707,200	Ψ	771,420	Ψ	7.14,000	Ψ	000,000	Ψ	477,000	<u> </u>	- 000,000
Other Sources	- š	225,549	93%		241,276	\$ 334,650		477,009	\$	294.202	\$	270,417	\$	233,501	\$	240,704	\$	186.845	\$	223,267	\$	173,344
Wine Country Plate	\$	99,000	89%		10,972	\$ 105,123		113,539	\$	88,556		75,711		136,392	-		_	,	-			
PC Destination Dev Position	\$	50,000	-	\$	-	\$ 50,000		60,000	1	,	1		1	,								
Fly Salem	Š	214	2378%	\$	9	\$ 17,900	1	,	1									+				
Travel Salem FTE	_ *	11.00	110%	-	10.00	11.00)	14.15	1	13.13		12.13		10.73		10.73		8.15		7.70		10.17
	_								1													
Membership		320	79%		403	428		494	1	477		395		348		355		409		424		443
Revenue	\$	51,608	160%	\$	32.311	\$ 120.884		150,338	\$	142.808	\$	119.096	\$	107.098	\$	96.689	\$	91.521	\$	113.492	\$	113.761
	_					,			1											,		
Estimated Economic Impact (2021)	\$	676,300,000	215%	\$ 315.0	000,000	\$ 638,000,000	\$	607,500,000	\$ 59	73,100,000	\$	565,500,000	\$	553,200,000	\$	548,200,000	\$	541,000,000	\$	527,100,000	\$	505,900,000
Direct Jobs		6,680	110%		6,050	7,400		7,140		6,910		6,740		6,450		6,250		6,130		5,930		5,910
																-						
TOT Revenues	\$	4,328,340	140%	\$ 3,0	95,121	\$ 3,374,954	\$	4,023,294	\$	3,999,857	\$	3,943,284	\$	3,612,596	\$	3,125,123	\$	2,730,822	\$	2,445,339	\$	2,239,286
Occupancy - Rooms Sold (Salem)		519,791	105%		93,749	447,291		533,112		521,082		565,667		566,407		416,594		391,501		364,608		340,507
Average Daily Rate (ADR)	\$	119.51	121%	\$	98.67	\$ 97.78		102.41	\$	101.16	\$	93.99	\$	89.30	\$	83.52	\$	79.79	\$	76.86		
Revenue per Available Room (RevPar)	\$	86.42	131%	\$	66.22	\$ 56.37	\$	66.39	\$	65.85	\$	63.19										
Total Rooms Out of Service		8.2%	18%		46.8%	15.6%	6															
Hotel Rooms Out of Service (Renov & Co	ον	6.8%	63%		10.8%	8.6%	6															
	_																					
TOT Influenced by TS	\$	2,990,701	145%	\$ 2,0	56,056	\$ 1,810,117	\$	2,324,599	\$	2,210,561	\$	2,228,282	\$	1,994,536	\$	1,689,319	\$	1,532,047	\$	1,425,310	\$	1,265,905
Leisure	\$	2,856,704	140%	\$ 2,	142,780	\$ 1,721,227	\$	2,051,880	\$	2,000,540	\$	2,004,665	\$	1,842,268	\$	1,578,168	\$	1,392,719	\$	1,245,578	\$	1,140,800
Conventions/Sports*	\$	133,997	1009%	\$	13,276	\$ 88,891	\$	272,719	\$	210,020	\$	224,285	\$	152,285	\$	145,841	\$	139,328	\$	179,732	\$	125,105
TS Correlation to TOT Ratio		69%	105%		66%	54%	6	58%		56%		57%		55%		54%		56%		58%		57%
																						-
Leverage	\$	2,809,660	105%	\$ 2,0	80,099	\$ 2,651,380	\$	3,002,724	\$	2,470,711	\$	2,501,594	\$	2,382,473	\$	1,972,138	\$	2,086,254	\$	1,914,854	\$	3,206,602
Visitors Guide	\$	70,763	132%	\$	53,669	\$ 67,611	\$	70,730	\$	70,917	\$	72,262	\$	69,606	\$	82,923	\$	81,533	\$	87,953	\$	112,793
Volunteers	\$	-	0%	\$	7,967	\$ 2,326	\$	26,319	\$	8,118	\$	307	\$	2,345	\$	3,212	\$	4,236	\$	9,224	\$	16,126
Media	\$	1,244,100	110%	\$ 1,	33,596	\$ 1,254,895	\$	1,474,188	\$	1,423,206	\$	1,474,934	\$	1,584,522	\$	1,047,244	\$	1,128,533	\$	960,533	\$	2,166,423
Advertising	\$	49,061	39%	\$	125,361	\$ 35,124	\$	44,965	\$	44,565	\$	42,843	\$	65,787	\$	41,794	\$	68,311	\$	70,690	\$	78,245
In-Kind	\$	502,669	109%	\$	\$59,506	\$ 377,428	\$	318,288	\$	333,323	\$	585,898	\$	544,901	\$	611,395	\$	601,311	\$	608,563	\$	621,353
WVVA/Regional	\$	943,066	105%	\$	700,000	\$ 913,996	\$	1,068,235	\$	590,583	\$	325,350	\$	240,000	\$	185,570	\$	202,440	\$	177,891	\$	211,662
Consumer Engagement		147,985,737	124%	119,	45,096	95,265,103		128,175,456	9	73,775,785		74,612,410		60,098,680		41,476,228		39,106,833		43,778,277		48,925,791
Examples include:																						
Visitor Information Network		121,878	165%		73,967	200,221		295,976		208,408		169,044		164,735		144,441		135,337		111,112		136,966
Conv Services - Visitors Reached		1,450	207%		700	37,928	3	117,550		65,829		43,846		42,990		36,117		41,641		47,477		54,385
Visitor Inquiries		436	11%		3,902	2,620)	5,017		26,391		26,039		53,708		35,054		43,852		42,900		42,045
Media Impressions		114,512,450	115%	99	634,093	55,326,367	7	55,197,719	6	52,547,434		52,950,700		50,223,577		29,061,138		29,910,649		26,711,743		37,519,977
Advertising Impressions		23,677,340	124%	19	165,672	21,811,088	3	44,487,848	1	11,012,028		9,493,651		1,459,500		4,456,800		2,544,000		13,126,000		7,628,520
Online Visits		308,338	90%		341,354	224,723	3	432,862		719,013		472,448		301,183		273,903		268,472		234,277		185,382
Social Media Impressions		8,058,751	97%	8	319,137	4,486,346	5	7,132,200		9,156,821		2,192,969		4,783,482		4,268,921		4,548,526		3,208,521		3,256,090
* Business is also being booked for future years in the curr	rent year, h	nowever, this TOT valu	e will be recognize	ed in those respecti	e years.																	
TOT Influenced by TS:																						
1) Leisure trend is attributed to PR, social media efforts, ar	nd Travel C	afé and enhanced Visi	tor Information N	etwork					<u> </u>													
2] 08-09 Convention figure included the last year of OSAA b	basketball t	ournaments at Willan	nette University																			
3) 09-10 Convention dip was due to a timing issue between	fiscal year.	s of when the JWC eve	ents were held																			

TRAVEL SALEM

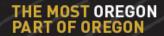
STATEMENT OF ACTIVITIES / NET ASSETS 2021-22 Fourth Quarter

April, May, June

11/29/22 - In review by Doty Pruett Wilson REVENUES 4th Qtr Actuals YTD Actuals % of FY Budget FY Budget YTD Actuals TOTAL PUBLIC City of Salem Contract 309 658 \$ 1.093.236 1.093.236 844 000 766 195 309.658 \$ 1,093,236 129% Subtotal 1.093.236 846,000 \$ 766.195 INDUSTRY 239.211 886,396 Salem Tourism Promotion Area \$ \$ 886 396 714 000 639 571 239.211 886.396 Subtotal 886.396 124% 714.000 639.571 REGIONAL 100% \$ 31 250 \$ 125 000 125 000 \$ 125 000 \$ 125 000 Marion County \$ Polk County 15.000 100% 15.000 \$ **\$** 15.000 15.000 31,250 140,000 \$ 140,000 100% 140,000 140,000 Subtotal PRIVATE 49% \$ [1.879] \$ 51.608 51.608 \$ \$ 104.405 32.311 Membership \$ \$ \$ \$ Special Events (e.g., Pickleball) \$ 3,720 \$ 23,921 23,921 84% 28,484 5,285 WCP \$ \$ 75,000 75,000 75% \$ 100,000 87,202 Grants \$ \$ \$ Polk County Destination Dev1 50,000 50,000 \$ \$ \$ \$ 33,383 420% 8,100 257 105 1.318 437 199 \$ 34.020 Other 62 \$ \$ \$ Subtotal 105 3,159 437 233,912 234,549 240,989 125,055 Temporarily Restricted Rev \$ 214 \$ 0% \$ \$ 214 214 100.000 \$ 87.452 TOTAL REVENUES 1<u>,75</u>8<u>,</u>273 1.093.674 2.354.395 ,040,989 **EXPENSES** 4th Qtr Actuals % of FY Budget Budget YTD Actuals YTD Actuals Salaries & Related Expenses* 165,073 25,000 31,585 609,410 70,151 113,307 792,867 87% 907,411 654,243 Operations* \$ 105,761 \$ 16,934 \$ 9,714 \$ 249,718 \$ 53,538 \$ 19,758 323,015 168% \$ 191,882 264,040 \$ Professional Services \$ 31,680 \$ 781 \$ 2,500 \$ 45,836 33,606 \$ 2,579 82,021 167% \$ 49,250 45,226 Advertising \$ 27.043 \$ 181.477 \$ 57,663 \$ 31,517 \$ 487 553 \$ 63,195 582,265 75% \$ 776.925 207,715 Trade Shows & Fam Tours \$ 4,111 \$ 8,981 \$ 8,981 0% \$ 4,820 \$ \$ 2,518 15,148 Special Events \$ \$ 6,167 \$ 10,719 \$ 6,167 \$ 21,315 0% \$ 23.864 6,270 71,132 71,132 Agility Fund 35.000 122% \$ \$ 58.500 \$ \$ 221,891 895 3.048 3,943 2.000 1.110 197% Misc TOTA 34,470 ,180,012 26,337 **OPERATING SURPLUS / (DEFICIT** (55,947) \$ 4,846 159,245 468,857 1780% 578,261 (299,449) 226.599 OTHER INCOME - LEVERAGE 70,763 70,763 \$ 70,763 Visitors Guide 53,669 Volunteers 7,967 Media \$ 440,760 \$ 1,244,100 1,244,100 1,133,596 Advertising \$ 6,248 \$ 49.061 49.061 \$ 125.361 In-Kind 91,139 \$ 502.669 502,669 459.506 WVVA/Regional 171.527 900.000 943.066 943.066 2,300,000 Total Other Income - Leverage 780,437 2.809.660 \$ 2,809,660 122% 2,680,099 (78<u>0,437</u>) \$ \$ \$ (2,809,660)\$ (2,809,660) 122% (2,300,000) \$ (2,680,099 Other Expense - Leverage Construction in Progress (86,446) (4.295) \$ (90.741) Extinguished Debt Income (PPP) 272.134 \$ 272,134 (3,434) \$ **NET INCOME** 226,599 \$ (55,947) \$ [299,449] 427,084 \$ 650,250 26,337 \$ 578,261 Carry Forward 423,112 202.978 626,090 626,090 436.525 Prior Period Cumulative +/-837.114 837,114 652,427 4.846 \$ [299,449] \$ [3,434] \$ \$ 1.014.786 113.453

^{* 10%} of Travel Salem salaries, rent & utilities are paid by Flex funds to offset expenses related to regional program work

¹ Partnership with Polk County, Independence, Monmouth, Dallas & Travel Oregon to fund a full-time Polk County Destination Dev Mgr







ANNUAL REPORT

Promoting Salem & the Mid-Willamette Valley

mission

Inspire travel and foster economic prosperity by harnessing our destination's unique value proposition through partnership, innovation, and responsible development that enhances the visitor experience and enriches the lives of residents.



content

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team

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Jennifer Miller

Operations Coordinator

Conventions / Events / Sports

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VP & Chief Sales Officer

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Sports Sales Manager

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Deputy Marketing Officer

Emily Bradley

Polk County Destination Development Manager

Karalyn Demarest Social Media Coordinator

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Destination Development Specialist

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Introduction



Visitor activity increased significantly in 21-22 with COVID waning and travel confidence rising. "Revenge Travel" was the industry's nickname for "pent up travel demand" and it was apparent in Travel Salem's key performance measurements. The estimated economic impact (EEI) of visitor activity to the region climbed to \$676.3 million – the highest level on record. Salem's Transient Occupancy Tax (TOT) soared to highest levels on record as well at \$4.3 million, while Travel Salem's leverage rebounded reaching an impressive \$2.8 million.

21-22 could be considered a "bounce back" year. However, it should be noted that the TOT increases were supported by record-level lodging rates, with occupancy lagging slightly below 18-19 at 520,000 room nights sold in market for the year.

Staffing levels that were reduced 65% during COVID were restored to 90% - with only two positions still vacant and hard to fill due to workforce challenges. Increases were seen in earned media (14%) and Instagram (13.5%). Leisure advertising experienced an unprecedented 556% increase due to the infusion of Salem Tourism Promotion Area (STPA) funds which expanded advertising reach and frequency to promote the destination brand.

Technology continues to advance at a fast pace and Travel Salem took advantage of two new tools during the year. One platform tracks the consumer's journey through the trip planning and booking process, enabling an estimated return on advertising spend to be directly linked to overnight stays. The other platform monitors visitor activity once in destination, allowing for the ability to visually and statistically see where visitors are frequenting while in Salem and the Mid-Willamette Valley.

The "bounce back" year led to innovative programming and restructuring with Travel Salem announcing the creation of a new advertising program that will replace the organization's membership program. The new program, launching in 22-23, will transition the organization from a tiered membership structure to one that is more streamlined and gives all businesses and organizations direct access to advertising opportunities - saving stakeholders money and removing any perceived engagement barriers.

Travel Salem made a bold move to purchase a new headquarters building located at 630 Center Street in downtown Salem. What was once the old Chase Bank building will now be Travel Salem's administrative office and house the Salem Area Visitor Center. The building is currently under renovation, which is scheduled to be complete by February 2023, and will feature a state-of-the-art Visitor Center including exhibits, new technology, a theater room, drive-up visitor information and a community meeting room. Travel Salem's headquarters will accommodate tenants that will offset mortgage payments and enable dollars to be used for additional marketing efforts.

21-22 was a banner year for the Salem and Mid-Willamette Valley tourism industry! Tourism clearly generates economic benefits to the region, while also providing quality of life advantages for residents, businesses, and employees. However, tourism success is so much more than economic impact, lodging tax and employment. It is the shared experiences, culture, and DNA of who we are, how we want to welcome others, and how we want to be viewed by the world.

Onward!



Jake Bryant Chair



Angie Onyewuchi President & CEO

KEY PERFORMANCE MEASUREMENTS

There are several key performance indicators that can provide a sense of the overall economic health of the Salem area tourism industry. When evaluating progress, these indicators must be considered alongside other measurements such as financial resources, program staff and membership support. Add into the mix environmental influences and other economic trends to gain better insight into the health of the industry.

Specific tourism-based activities also provide context for evaluating the big picture and can reveal trends and key market factors that influence how the organization makes adjustments in program initiatives. Travel Salem is not the sole contributor or driver to the region's tourism economic outcomes. However, the organization takes a leadership role in tourism promotion to help shape industry results.

21-22 KPM TOTALS

Performance Measures*	21-22 Total	% of Goal	21-22 Target Goal	20-21 Totals
Estimated Economic Impact	\$676,300,000	210%	↑2% = \$321,300,000	\$315,000,000
Transient Occupancy Tax (TOT)**	\$4,328,340	133%	↑ 5% = \$3,249,877	\$3,095,121
Leverage	\$2,809,660	122%	\$2,300,000	\$2,680,099
Consumer Engagements	147,985,737	108%	↑15% = 137,383,383	119,463,811
Visitor Information Network Attendance	121,878	155%	↑6% = 78,405	73,967
Earned Media Impressions	114,512,450	109%	↑5% = 104,615,797	99,634,093
Social Media Reach***	8,710,548	96%	↑12% = 9,107,916	8,132,068
TravelSalem.com Visits****	308,338	81%	↑10% = 380,288	345,716
Conventions & Sports Bookings	28	140%	↑10% = 20	18

^{*}Targets are based on normal market conditions and don't take into consideration significant impacts such as a pandemic, recession/depression, natural disasters, fuel anomalies, etc.

TravelSalem.com visits were down from target due to drop in opt-in cookie traffic and the website re-design (re-designs can cause initial drops in traffic for a month or two as Google learns to read and recognize the new site)

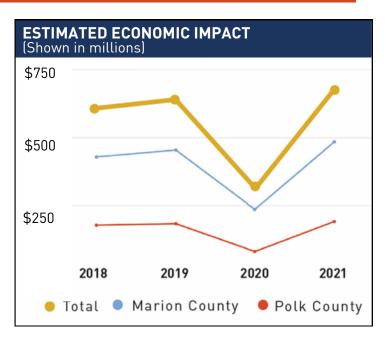
^{**}Outcomes influenced by fluctuations in ADR, occupancy

^{***}Social Media Reach was down due to the social media coordinator position being vacant during the 3rd quarter

^{****}Methodologies may change year to year as vendors update their algorithms; year over year changes may not be comparable.

KEY PERFORMANCE MEASUREMENTS

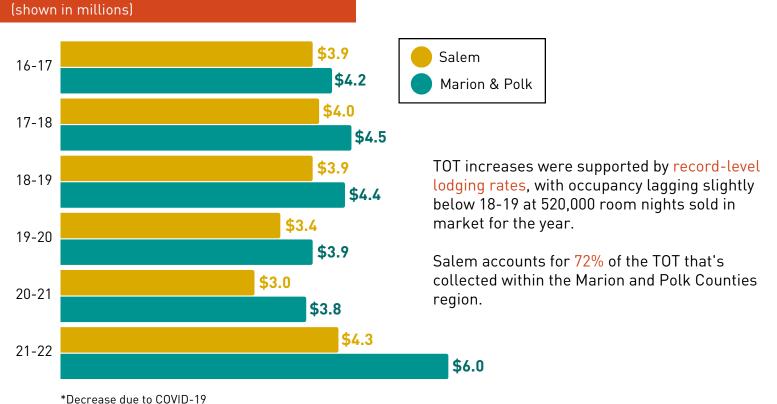
2021 ESTIMATED TRAVEL IMPACTS



MARION & POLK COUN	TIES EEI	
Arts & Entertainment	\$143,100,000	+308%
Food & Beverage	\$165,100,000	+107%
Accomodations	\$117,700,000	+100%
Retail Sales	\$71,100,000	+111%
Food Stores	\$67,100,000	+100%
Local Transportation & Gas	\$49,600,000	+61%
Other Travel	\$62,600,000	+46%
Direct Travel Spending Total	\$613,800,000	+115%
Direct Earnings	\$191,100,000	+19%
Jobs	6,680	+10%

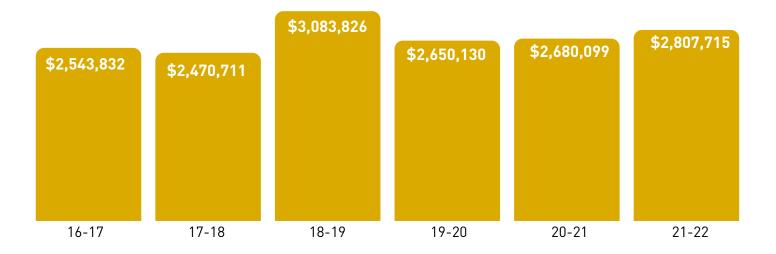
Since 2018, the industry has seen steady growth of travel & tourism spending. Even though spending decreased by nearly 50% from 2019 to 2020 (because of restrictions on travel due to COVID-19), in 2021 the estimated economic impact of travel spending surpassed pre-pandemic times with a 5.9% growth rate.

TRANSIENT OCCUPANCY TAX (TOT)



KEY PERFORMANCE MEASUREMENTS

LEVERAGE



Leverage encompasses all donated products and services that Travel Salem receives. For a more detailed breakdown, refer to page 24.

21-22 saw a 4.8% increase from the prior year, this increase is attributed to earned media and financial partnership contributions to host year-one of the IRONMAN 70.3 Oregon.

FUNDING LEGEND















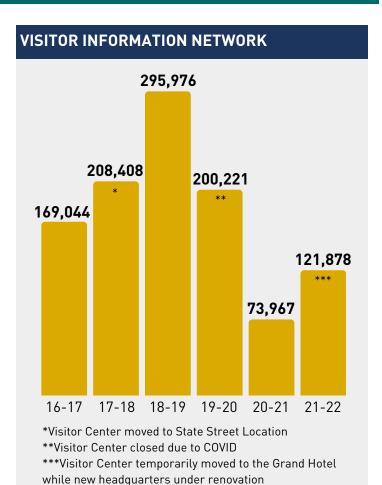


Create transformative experiences utilizing deep industry expertise and unsurpassed product knowledge that connect visitors with the people and the place.



tot

VISITOR OUTREACH



Promoted 6,892 Salem area events. An average of 574 events were promoted every month.

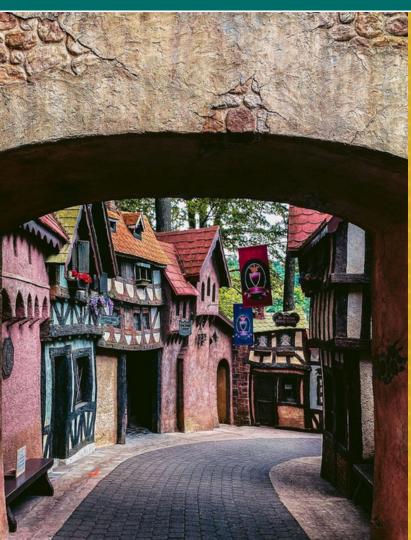
Provided customized support to 65 relocation inquiries from businesses, families, and individuals.

This is an 81% decrease from 20-21. We attribute this decrease to housing prices.

The Travel Salem Visitor Information Network includes 9+ locations, and served 121,878 visitors, an increase of 64%







Enhance destination appeal and competitive edge through strategic and sustainable initiatives and product development







INITIATIVES

Wine Country Plate sales reached 58,286 by June 2022, generating roughly **\$1.75 million** in new resources for culinary tourism promotion across Oregon. The Wine Country Plate is the second fastest selling specialty license plate in Oregon's history.

Travel Salem worked with county partners in WCP Region 1 (Marion, Polk, Yamhill) to launch a strategic planning process to ensure alignment within the tri-county region. MMGY Global was selected to facilitate the process which included stakeholder outreach, one-on-one meetings, and focus group sessions. The process will result in a 3-year Strategic Plan and a 1-year marketing plan complete by September 2022.



HIGHLIGHTS

Participated in the Willamette River Water Trail initiative designed to identify longterm development projects to support river recreation on the Willamette Water Trail.

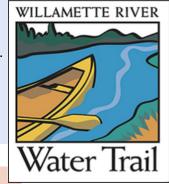
In July, the City of Independence debuted the first kayak/boat locker; a product developed by Oregon State University. These lockers enable kayak visitors to secure valuables while out experiencing the river.

Travel Salem partnered with Amtrak Cascades to build robust Salem content on their new AmtrakOregon.com website. Along with inspiring stories and itineraries, lodging accommodations in Salem were featured to encourage overnight stays in Salem.

Amtrak's goal is to educate travelers about the ease of riding Amtrak Cascades while showcasing the beauty of Oregon and all the destinations Amtrak serves.

Hosted 47 tourism industry partners and stakeholders in person at the Polk County Tourism Reconnect Summit. The summit featured the premiere of the Great Oaks Food Trail promotional video and donated door prizes.

Speakers included Polk County Commissioner Jeremy Gordon, Independence Economic Development Director Shawn Irvine, Katie McFall of Willamette Valley Visitors Association, Angie Onyewuchi of Travel Salem, and PCTA staff Emily Bradley.









HIGHLIGHTS

North Marion County Tourism Collaborative (NMCTC) is newly-formed to focus on product development and promotional efforts in north Marion county. The NMCTC includes Woodburn, Silverton, Mt. Angel, Brooks, St. Paul, Gervais, Aurora, and Hubbard with efforts funded by the City of Woodburn and the cities involved.

Travel Salem partners with the NMCTC to ensure efforts are coordinated and strategic messaging is unified.



Resilient Headwaters—led by the Timber Trails Alliance and Oregon Mountain Biking Coalition, is an initiative that seeks to rebuild wildfire-devastated trails in the Santiam River Canyon (SRC) area and create a broader trail network. The SRC is a vital recreation asset to the region attracting visitors from the U.S. and internationally.



The Great Oaks Food Trail initially launched in March 2020 and is a year-round, self-guided food trail designed to be explored at visitor's own pace.

The Great Oaks Food Trail promotional video highlights the businesses and experiences and is now used as a tool to promote the Great Oaks Food Trail.

Travel Salem and the Polk County Tourism Alliance hired a new Polk County Destination Development Manager in February 2022.

The Cities of Monmouth, Dallas, Independence and Polk County partnered to fund this position, with Travel Salem managing staff and program execution.



During Oregon Wine Month in May, content was published every Wednesday on the Explore Polk County social media account to feature wineries and vineyards of Polk County and the Great Oaks Food Trail.

This initiative resulted in a 32% higher reach and engagement from previous posts.





Blaze the Most Oregon
Part of Oregon brand and
promote the region as a
premier destination to
create demand for group
and leisure travelers







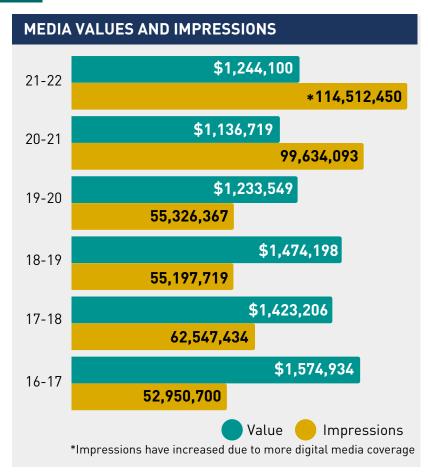


PUBLIC RELATIONS

Hosted 11 writers and bloggers for familiarization tours, which resulted in 12 published articles

Interacted with a total of 89 writers. editors and bloggers throughout the year, resulting in 83 articles & references

Attended Northwest Travel & Life Magazine's annual Travel & Words Conference in Bellingham, WA and met one-on-one with 12 freelance travel writers which produced 5 **stories** about the Salem region



coverage highlights

CULTURAL HERITAGE



10 Can't Miss Museums Outside of Portland

The Mount Angel Abbey Museum and the Gordon House were included in a listicle featuring top museums to visit outside of Portland

12,000 impressions

\$18,500 in value



11 Fantastic Things to Do in Salem, Oregon

This feature article showcased Salem as a top destination in Oregon and included mentions of Bush's Pasture Park, Deepwood Museum & Gardens, Gilbert House Children's Museum, Hallie Ford Museum of Art, Enchanted Forest, Salem's Riverfront Park and Willamette Heritage Center

impressions \$12.650

258.000

in value







PUBLIC RELATIONS

CULTURAL HERITAGE



Fresh Art & Vintage Wines In Marion County

This feature story on pairing cultural heritage attractions with wine sipping in the Salem region included Coria Estates, Croft Vineyards, Hanson Vineyards, Honeywood Winery, Wooden Shoe Vineyards, the Elsinore Theatre, Hallie Ford Museum of Art, Lunaria Art Gallery, the Pentacle Theatre and Willamette Art Center

1.000.000 impressions

\$13,200 in value

CULINARY



10 Spots to Explore the Culinary Best the Willamette Valley Has to Offer

Bauman's Farm & Garden, Willamette Valley Vineyards, Xicha Brewing and Willamette Valley Pie Co. were called out in this article highlighting top culinary spots throughout the Willamette Valley

3.000.000 impressions

\$27,000 in value



Exploring Oregon's Great Oaks Food Trail

Writer Peggy Cleveland wrote a feature story about the Great Oaks Food Trail for Northwest Travel Magazine and included mentions of The Independence Hotel, Gilgamesh Brewing, Left Coast Estate, Keeler Estate and Salt Creek Cider House

125.000impressions

\$5,794 in value

WHITE S

Fall in Love with Oregon's Boozy, Laid-back Wine Country

Writer Katy Spratte Joyce included mentions of Salem, Mt. Angel, the Benedictine Brewery & Taproom, Woodburn's authentic Mexican restaurants and Silver Falls State Park in her feature story on the Willamette Valley

2,500,000 impressions

\$22,500 in value

OUTDOOR RECREATION



7 Gorgeous Gardens to Visit Near Salem, Oregon

Writer June Russel-Chamberlin published a feature story that included Deepwood Museum & Gardens, Bush's Pasture Park Rose Garden, Schreiner's Iris Gardens, Gaiety Hollow, Martha Springer Botanical Garden, Sebright Gardens and The Oregon Garden.

2,900,000 impressions

\$26,000 in value







PUBLIC RELATIONS

OUTDOOR RECREATION



16 Most Beautiful Oregon Waterfalls

Abiqua Falls and nearby Camp Dakota were included in this round-up of Oregon's most beautiful waterfall destinations

4,200,000 impressions

\$52,000 in value



Wine and Birding Destinations That Shouldn't Fly Under Your Radar

The Willamette Valley Birding Trail, which runs through the Salem region and includes Monmouth, Independence, Salem, Silverton & Stayton, was highlighted in this nationwide round-up of great places to enjoy wine paired with bird-watching opportunities

2,000,000

impressions

\$37,700 in value

SOCIAL MEDIA

SOCIAL MEDIA RESULTS							
	16-17	17-18	18-19	19-20	20-21	21-22	+/-
Facebook Page Likes	20,315	29,100	34,809	36,014	41,367	41,967	+1.45%
Instagram Followers	2,645	4,139	6,476	9,290	12,649	14,357	+13.5%
Twitter Followers	6,101	6,501	6,531	6,590	6,510	6,546	+.55%
Social Media Engagements	273,040	294,357	341,551	206,659	335,185	180,870	-46%
Blog Pageviews	60,000	206,000	310,551	250,114	181,401	130,704	-27.94%

The increase in **Instagram Followers** is attributed to Travel Salem's deliberate focus on posting video content and using IG Reels, which is seen by more followers compared to static content.

Social Media Engagements decreased compared to prior years due to 1) Facebook's change in page impressions calculations, 2) Vacancy in the social media coordinator position for one quarter of the year, and 3) Significant paid promotion campaigns ran in 20-21, resulting in much higher than average video views of Travel Salem's "Anthem" video.

Blog Pageviews saw a decrease due to fewer blogs being pushed out after suspending the "events" blog during the first COVID resurgence.

SOCIAL MEDIA



Published 12 blogs highlighting activities based on the season, places to visit, and experiences in the mid-Willamette Valley.

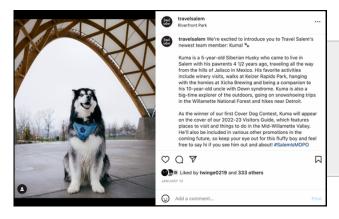
These blogs were published on TravelSalem.com and promoted through email and social media campaigns that generated **130,704** page views.



10 LATINO-OWNED BUSINESSES TO CHECK OUT IN SALEM AND THE MID-WILLAMETTE VALLEY

9/15/202

All over the region, you'll find taquerias, cider makers, markets, and other businesses that reflect, celebrate, and showcase the area's Latino population. So with Hispanic Heritage Month happening Sept 15-Oct. 15, we thought we'd share 10 Latino-owned businesses to check out around the Mid-Williamette Valley.



Executed the first **Cover Dog Contest & Giveaway** on social media to select a local canine to be featured on the cover of the annual Travel Salem Visitor Guide.

60 entries were received for a total of **29,708** post impressions. The winning canine was Kuma, a 5-year-old Siberian Husky.

Shot and produced inhouse content for **50+** regional businesses Produced 29 short form videos and 2 long form videos in-house, with 2 detailed videos featuring interviews from local business owners: Don Bigote & Schreiner's Iris Gardens



21-22 TOP PERFORMING POST

Enchanted Forest Oregon's iconic and magical amusement park, is open and ready for visitors!

The park features an exciting collection of rides, whimsical scenery, and colorful performances that make Enchanted Forest one of the most renowned attractions in the state.

Operating dates are viewable two weeks in advance, with tickets going on sale a few days before. Online tickets are recommended but walk-ups are welcome until parking runs out.

#SalemisMOPO #SalemisMOPO ... See more





 Impressions
 192,286
 Shares
 993

 Likes
 4,189
 Saves
 986

 Comments
 66
 Follows
 620



Impressions398,204Engagements8,774Comments1,131

SOCIAL MEDIA



Hike through the Mount Jefferson Wilderness and you may just find yourself in front of these two natural beauties: Marion and Gatch Falls • Many trails within Mount Jefferson Wilderness now require a day-use or overnight permit. Click the link below before heading out on your adventure. #SalemisMOPO #TravelSalem : Zak Stone Photography ... See more





Impressions110,700Shares86Likes1,565Saves367Comments15



Impressions 252,958 Engagements 5,957



Impressions6,195SharesLikes328SavesComments4



Impressions 10,179 Engagements 692 Link Clicks 348 Don't miss Willamette Heritage Center's annual Magic at the Mill holiday light show, which runs through December 23.

Stroll through 5+ acres of lights and entertainment, including live performances, take-home children's activities, food, drinks, and a visit from Santa! Tickets are limited each night, so ordering online is recommended.

Click the link below for more info ▲ #SalemIsMOPO #TravelSalem... See more



Oscar Cruz Rodriguez first opened his popular food truck, Don Bigote, early in 2019. Since then, the truck has exploded in popularity thanks to its artfully crafted desserts, unique flavors and creative ideas. Oscar is one of a growing group of local business owners who show why the Mid-Willamette Valley continues to be an exciting and memorable place to find the best of what you're looking for.

Click the link in our bio to watch our latest video showcasing Oscar and his jo... $\textbf{See}\ \textbf{more}$





28

24

Impressions5,328Shares34Likes150Saves15Comments12Video Views1,660



Impressions 49,015 Engagements 18,691 Video Views 18,557





ONLINE MARKETING

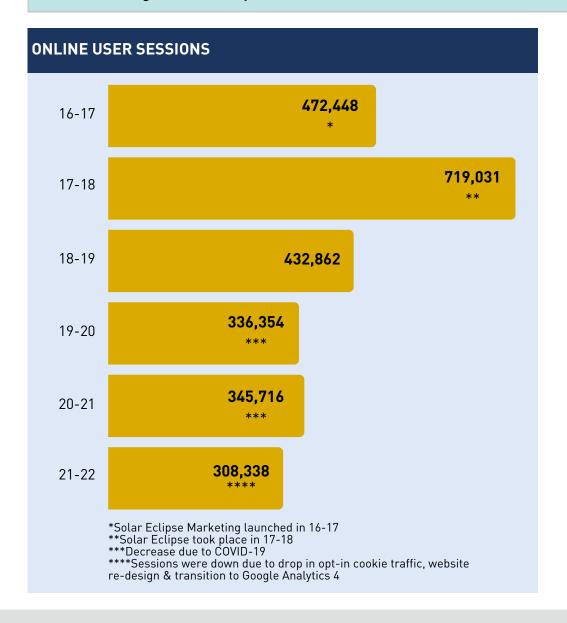
Began using **two tracking and data platforms** to assist with analyzing effectiveness of advertising campaigns and visitor profile insights







Integrated Google Analytics 4 (GA4) into TravelSalem.com; GA4 is the next generation measurement tool for tracking website analytics



Online Marketing Initiatives					
Clicks	4.66k				
Impressions	68.2k				
CTR	6.82%				

Website Analytics	
Increase in Visits	-5.83%
Organic Traffic	-24.97%
Direct Traffic	14.53%
Referral Traffic	112.16%
Paid Traffic	47.05%

Top 10 Web Traffic Origins

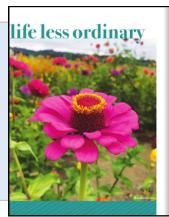
- 1. United States
- 2. India
- 3. Canada
- 4. China
- 5. United Kingdom
- 6. Ireland
- 7. Japan
- 8. Chile
- 9. Germany
- 10. Mexico



COMMUNICATIONS

Produced the 21-22 Salem Area Visitors Guide with 120,000 distributed to 800+ locations throughout Oregon, California, Washington and British Columbia.

The Visitors Guide is the response piece for all inquiries from Travel Salem's advertising campaigns and is included in all Willamette Valley Visitors Association's inquiry mailings – leveraging their advertising as well.





ADVERTISING

Travel Salem implemented robust leisure and group advertising campaigns that generated 47.78 million impressions keeping Salem top-of-mind with consumers.

CONVENTION

Total Impressions: 42,141

Sports Events 18,000 impressions

NW Meeting News 10,000 impressions

Smart Meetings 14,141 impressions

LEISURE

Total Impressions: **56,600,000**

†556% from 20-21

Expedia 2,800,000 impressions 2,671 room nights booked & \$435,200 gross bookings

ADARA 1,100,000 impressions

Seattle Bus Advertising **26,800,000 impressions**

Travel Oregon 365,000 impressions

Northwest Travel & Life 400,000 impressions

Google Ads **67,985 impressions**



We have heritage museums, art galleries, distinctive theaters, colorful events, tax-free shopping, and great restaurants pairing local wine with farm to table food and everything else you're coming to Oregon for.

Visit TravelSalem.com to get started!





CONVENTIONS

TRADESHOWS & CONFERENCES

Attended multiple trade shows and conferences throughout the year meeting with a variety of event planners to secure potential business for Salem and the region.

Attended the California Society of Association Executives (CalSAE) Annual conference in Squaw Valley to network with meeting planners from across the state

Connect Association Trade Show | Tampa, FL

36 one-on-one appointments

Small Market Meetings | Cheyenne, WY

32 one-on-one appointments

MARKETING & PROMOTIONS

Contracted with **Small Market Meetings** for a year-long campaign (print, articles, and digital) that included a Travel Salem-hosted Meeting Planner Familiarization Tour in May 2022.

10 planners from across the U.S. spent 2 days touring the Salem area meeting and convention venues and attractions; resulted in 2 leads with a total EEI of \$683,100 and 1,108 room nights.



SPORTS

Worked with FPW Video to **produce short sports venue videos** for use in future promotional strategies.

Venues included Willamette University, Wallace Marine Park, OR State Fair & Expo Center, KROC Center, Capital Fieldhouse and the Rotary Amphitheater.



SPORTS







NEW EVENTS

Worked with other regional tourism organizations (Sport Oregon, Travel Oregon and Willamette Valley Visitors Association) to bring mass participation sporting events to the Salem region.



Secured a three-year contract (2021-23) to host Oregon's first IRONMAN 70.3 OREGON event in July 2021 at Salem's Riverfront Park.

An estimated influx of 2,300 athletes and 6,900 spectators resulted in an EEI of \$10,065,1000.



Secured Independence as host city for the **Oregon Wine Country Half Marathon** over Labor Day weekend 2022; the event is estimated to bring in around **4,000** attendees



TRADESHOWS & CONFERENCES

Attended multiple national sports tourism trade shows and conferences throughout the year meeting with a variety of event rights holders to secure potential business for Salem & the region.

SportsETA Symposium | Birmingham, AL 38 appointments & 11 RFPs

SportsETA Symposium | Fort Worth, TX
11 appointments & 3 RFPs

T.E.A.M.S. | Atlantic City, NJ 31 appointments & 3 RFPs





MARKETING & PROMOTIONS

Placed targeted ads within sport tourism publications, both digital and print.

Sports Events Magazine

A co-op ad with the Salem Convention Center featuring Esports, Cheer & Dance

Sports & Events Planning Guide

Three-page editorial that received **18,000** impressions

Provided visitor information services at the **Capital City Classic Basketball** tournament attended by **19,055 spectators**—41% of which were from out-of-town



WILLAMETTE VALLEY VISITORS ASSOCIATION

Willamette Valley Visitors Association promoted Salem area assets through the Willamette Valley Consumer e-Newsletters (5,499 impressions each) and blog promotions:

- A "Top Chef"-inspired Tour of the Willamette Valley
- Enchanted Forest Celebrates 50 Years of Magical Memories
- Outdoor Recreation Along the Detroit Lake Area and Santiam Canyon
- 5 Great Places to Mountain and Gravel Bike in the Willamette Valley
- · Great Oaks Food Trail
- Salt Creek Cider House
- Champoeg State Heritage Area Disc Golf
- Silver Falls State Park Mountain Biking.
- "Celebrating the Season with Willamette Valley Traditions"
- "Cozying up in Autumn Around the Willamette Valley"
- "Tempting Tastes of Tea in the Willamette Valley"









Created a shuttle feasibility study to examine transportation options for the Willamette Water Trail and identified signage locations every 10 miles of the river.

Installed lockers at the Independence riverfront for kayakers and cyclists.

Promoted travel to the Willamette Valley at the TravelPro Domestic Travel Advisor Show and the Family Travel Show, 135 domestic travel advisors who are looking for new drivable destinations and experiences





Develop long-term stable funding, strategic staffing levels, the technology and tools to support a robust Destination Organization



MEMBERSHIP

Travel Salem's Membership program officially ended in 21-22. A new marketing and advertising program will launch in 22-23. This new program will transition the organization from a tiered Membership structure to one that gives all businesses and organizations direct access to advertising opportunities. The new advertising program will save stakeholders money and remove any engagement barriers.

Thank you to all of our amazing Members that supported the region's tourism industry for 35+ years!





MEMBERS BY CATEGORY	
Culinary	38
Lodging	42
Tertiary	57
Outdoors	41
Cultural Heritage	22
Arts & Entertainment	64
Venues & Events	33





ADMINISTRATIVE

The Market Barometer report was sent out quarterly to Salem's lodging facilities to assist them with planning, staffing, and information regarding national, regional, and local travel trends and forecasts.

The Barometer also reports the lodging community's average daily rate, occupancy, and transient occupancy tax collections to gauge and track growth.



Travel Salem continued to provide regular industry communications to **5,000 stakeholders** regarding industry trends, grant opportunities, COVID-19 updates and marketing and development opportunities

The Most Oregon Part of Oregon Industry Awards honored 11 businesses and individuals for their outstanding commitment to the tourism industry and community:

The Most Dedicated

The Most Brewlicious

The Most Authentic

The Most Resilient

The Most Impactful

The Most Connected

The Most Collaborative

The Most Oregon Part of Oregon

Hazel Patton

Parallel 45 Brewery

Don Froylan Creamery

Santiam Canyon River Territory

IRONMAN 70.3 Oregon

The Willamette Heritage Center

Taproot Lounge & Café

Salem Tourism Promotion Area

Committee



Travel Salem purchased a new headquarters building in February 2022 at 630 Center Street. This decision was the Travel Salem Board of Director's visionary initiative to invest in the future of the organization and innovatively deliver the mission to create positive impact for the communities the organization serves.

After the mortgage obligations are fulfilled, Travel Salem will be able to reinvest the dollars into programming that drives visitation and economic impact for Salem and Marion and Polk Counties.

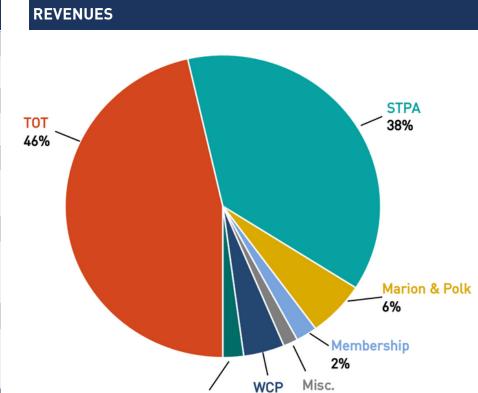


FINANCIALS

REVENUES	
PUBLIC	
City of Salem Contract (TOT)	1,093,236
INDUSTRY RESOURCES	
Salem Tourism Promotion Area	\$886,596
REGIONAL	
Marion County Polk County	\$125,000 \$15,000
PRIVATE	
Membership Special Events Other	\$51,574 \$23,801 \$9,811
RESTRICTED	
Wine Country Plate Fly Salem MRG Polk County Destination Development	\$99,000 \$9 \$50,000
TOTAL REVENUES \$	2,354,027

EXPENSES	
Salary Operations Professional Services Marketing & Advertising Trade Shows Special Events Agility Misc	\$792,867 \$323,015 \$82,021 \$582,265 \$8,981 \$21,315 \$71,132 \$3,943
TOTAL EXPENSES	\$1,885,538
Operating Carry Forward	\$468,857

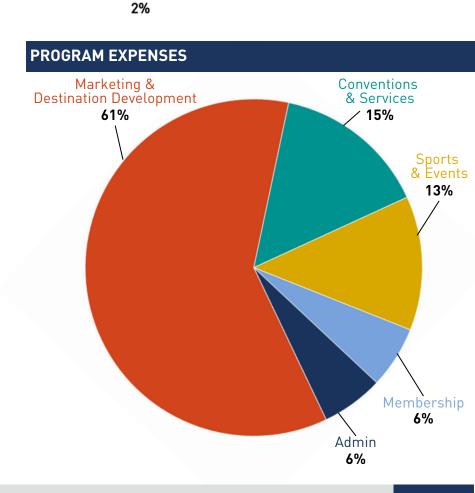
OTHER INCOME - LEVERAGE	
Media In-Kind WVVA Visitor Guide Advertising Volunteer	\$1,244,100 \$502,669 \$943,066 \$70,763 \$49,061
TOTAL LEVERAGE	\$2,809,660



Polk County DD

1.5%

4%



Cultural and Tourism Fund Fund Status Report - For the Period Ending December 31, 2022

Item 7.a.

	FY 2022-23		FY 20)21-22		
	Budget	Actual Thru	Budget	Actual Thru	FY 20-21	%
	FY 2022-23	31-Dec	FY 2021-22	31-Dec	to FY 21-22	Difference
Resources						
Beginning fund balance	2,047,540	4,027,727	1,395,440	1,836,848	2,190,879	119.27%
Tax collections	4,191,730	2,151,090	3,582,120	2,017,119	133,971	6.64%
Other agencies	5,400	815	5,400	468	347	74.15%
Interest earnings	7,000	15,561	2,500	4,061	11,500	283.18%
Loan principle	-	-	-	-	-	0.00%
Loan interest	-	-	-	-	-	0.00%
Other revenue	12,000	6,500	12,000	8,200	(1,700)	-20.73%
US Treasury ARPA	-	-	1,637,570	-	-	0.00%
Intrafund Budgeted Transfers	-	-	-	-	-	0.00%
Transfers	-	-	-	-	-	0.00%
Total Resources	6,263,670	6,201,693	6,635,030	3,866,696	2,334,997	60.39%
Expenditures by Division						
Conference Center Marketing	419,170	174,654	313,210	125,000	49,654	39.72%
Tourism Promotion - Travel Salem	1,047,930	461,296	783,030	426,756	34,540	8.09%
City Programs/Parks/CIP	1,912,390	883,011	1,570,920	747,084	135,927	18.19%
Administration	495,380	243,098	314,650	156,092	87,006	55.74%
Major Tourist Attractions and Cultural Facilities	557,750	238,455	469,810	173,198	65,257	37.68%
Contingency	231,540	6,552	570,000	13,143	(6,591)	-50.15%
Total Expenditures	4,664,160	2,007,066	4,021,620	1,641,273	365,793	22.29%
Total Resources Less Expenditures	1,599,510	4,194,627	2,613,410	2,225,423	1,969,204	88.49%

Item 7.b.

Transient Occupancy Tax - Actual Tax Revenue										Annual				
	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL	Budget
2019-20	-	521,252	532,890	348,253	363,399	283,123	227,425	236,482	287,341	204,371	79,478	290,940	3,374,954	4,137,870
2020-21	-	214,117	238,457	323,419	287,170	186,529	165,617	145,527	242,655	239,423	308,353	743,853	3,095,121	3,180,370
2021-22	-	442,382	452,411	500,380	329,491	292,454	293,911	192,287	297,030	341,728	419,502	765,084	4,326,660	3,582,120
2022-23	-	524,578	500,915	463,249	362,096	299,411	293,911	192,287	297,030	341,728	419,502	765,084	4,459,792	4,191,730
% Chg		18.58%	10.72%	-7.42%	9.90%	2.38%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	3.08%	
<u> </u>	1 000 000													6.40%
1,000,000 800,000 400,000 200,000 IUL AUG SEP OCT NOV DEC IAN FEB MAR APR MAY IUN														

Chart and graph demonstrate actual revenue for FY 2019-2020, FY 2020-2021 and FY 2021-2022 compared to FY 2022-2023.

This revised hotel tax revenue chart - which is a fiscal year to fiscal year comparison rather than a "running year" comparison - reconciles to the City's general ledger. Tax receipts are recorded on a cash basis throughout the fiscal year and modified in June to record revenues earned in June and received in July. As the result, general ledger reports reflect no cash receipts in July of each fiscal year and two months of cash receipts in June.

YTD December FY 2021-22	2,017,119
YTD December FY 2022-23	2,150,250
Variance FY 21-22 to FY 22-23	6.60%

CTAB Completion Report-Facility-Quarterly

1. (untitled)

CTPAB Quarterly Completion Report TOT Funds Supporting Salem Tourism

Facility Operating Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

1. Organization name

Gilbert House Children's Museum

2. Name and location of facility

Gilbert House Children's Museum

3. Reporting period

2nd quarter

4. Total number of days open

78

5. Total hours of operation

546

6. Volunteer hours for period

732

7. Total attendance at facility

13452

8. List the attendance and each type of activity

Classes, Workshops, Camps: 370

Events, Festivals, Experiences, Other Programs: 495

Rentals: 134

Museum tours / gallary visits - 12,409

9. Submitted by Alicia Bay

10. Email address of person to receive confirmation email message.

executivedirector@acgilbert.org

2. Thank You!

Thank you for submitting your report.

CTAB Completion Report-Event

1. (untitled)

CTPAB Completion Report TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

1. Organization name

Enlightened Theatrics

2. Name of program or event

Winter Musical-Seussical The Musical

3. Location of program or event

Salem's Historic Grand Theatre 191 High st. NE Salem, OR 97301

4. Description of activity

We hosted a winter musical, Seussical the musical over the course of two weekends with one student preview date December 9th-18th. This event will provided employment opportunities for actors, musicians, designers, and technicians over the course of 12 weeks. This was also our mixed professional performance that hosted 13 student actors, 10 adult actors.

5. Completion date(s)

4th quarter

6. Estimated professional/staff hours to administer program or event

2400

7. Estimated volunteer hours to administer program or event

150

8. Amount of funds provided by TOT

\$7,500.00

9. Amount of funds provided by other sources

\$32,584.30

10. Was the event free?

No

11. Amount of admission ticket, if any

18.75

12. How did local businesses or organizations assist in this activity?

We utilized 3 local business to assist in our marketing campaign as they hosted us for radio interviews with our cast, crew and designers. We also had local businesses who assisted in providing meals and catering for our production team tech days. These days last anywhere from 7-10 hours. We also have local businesses who donated to our overall budget as well as hanging marketing up in their establishments.

13. How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

A Global survey that was used in this process was given to everyone who purchased tickets for our performance of Seussical. This information was used to evaluate the new patron engagement. Also, there was an increase in our marketing footprint with multiple radio spots among the cast, executive designers. We also tracked how people heard about our show, over 43% who knew someone in the cast.

14. How did this event contribute to the CTPAB's goal of enhancing the quality of life and embracing a culture of inclusiveness and diversity for all Salem's residents?

The arts has been growing commodity of the years and in this project, we were able to highlight new professional talent and also engage our youth population to want to be more involved in the arts. This was true as many of our students brought additional family and friends who were traveling in town for the holidays. In addition to this, we were able to collaborate with the interpreting services program from Western Oregon University to provide accessibility for this project.

15. How many attendees did your activity attract?

1508

16. How were attendees counted (Example: ticket sales, count at gate or estimate)?

Ticket sales

17. Estimated percentage of Salem residents and/or guests

70%

18. Estimated percentage of out-of-town tourists (less than 50 miles)

20%

19. Estimated percentage of overnight tourists (hotel/motel) (Overnight tourists are defined as guests traveling greater than 50 miles for an event)

10%

20. What method was used to arrive at this percentage (Example: survey, estimate)

Global Survey

21. Report on the other measurable outcome documented in your application. Include the outcome, goal and method used to track.

Outcome #1 (Event) Anticipated attendance 1200

Method used #1: e.g. ticket sales

Since the Pandemic, Enlightened Theatrics has restructured in order to serve more families in Salem. Because of our educational programming, we are seeing a 40% change in the types of ticket purchasers. Anticipated attendance for these shows will be measured through ticket sales available online, by phone, and in person at our Box Office. Outcome: We had ticket sales of 1506, 300 over our budgeted ask. We utilized tracking by our ticket portal, VBO tickets.

22. What was the most effective resource used for marketing and promotion?

We did multiple radio spots with interviews from our cast. crew and executive director. We also utilized social media. However the most effective resource to promote this show was the amount of youth we had in our performance. As over 43% reported knowing a performer in the show. Our cast was comprised of 13 youth.

23. Did you target any Spanish language or underrepresented population groups? (Explain)

We utilized the interpreting services department from Western Oregon University to provide accessibility to provide to the deaf communities.

24. Submitted by

Jessica Peterson

Attach up to 10 additional files as needed. Each file must be 1 megabyte or less in size.

```
2022 TOT Grant Expenses - Sheet1 (1).pdf
2022 TOT Expenses PART 2 .pdf
Tot expense 1.pdf
Tot expense 2.pdf
Tot expense 3.pdf
Tot expense 4.pdf
Tot expense 5.pdf
Tot expense 5.pdf
Tot expense 6.pdf
Tot expense 7.pdf
Tot expense 8.pdf
```

25. Email address of person to receive confirmation email message.

Jessica@enlightenedtheatrics.org

2. Thank You!

Thank you for submitting your report.

CTAB Completion Report-Event

1. (untitled)

CTPAB Completion Report TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

1. Organization name

Festival Chorale Oregon

2. Name of program or event

"Saint Nicolas" by Benjamin Britten

3. Location of program or event

Salem First Presbyterian Church

4. Description of activity

Choral Performance

5. Completion date(s)

4th quarter

6. Estimated professional/staff hours to administer program or event

290

7. Estimated volunteer hours to administer program or event

375

8. Amount of funds provided by TOT

\$7,500.00

9. Amount of funds provided by other sources

\$2,000.00

10. Was the event free?

No

11. Amount of admission ticket, if any

25

12. How did local businesses or organizations assist in this activity?

Local businesses and organizations provided financial assistance by purchasing program advertising and provided marketing assistance by allowing us to display posters at their places of business. Holy Cross Lutheran Church provided board meeting space and rehearsal space. Salem Symphonic Winds and Walker Middle School provided instrument and equipment rental.

13. How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

An estimated 7% of attendees were overnight tourists, with an additional estimated 22% of attendees being out-of-town tourists. Attendees patronize local businesses, such as restaurants, bars, and hotels.

14. How did this event contribute to the CTPAB's goal of enhancing the quality of life and embracing a culture of inclusiveness and diversity for all Salem's residents?

An estimated 71% of attendees were Salem residents, whose lives were enriched by experiencing a culturally significant choral masterwork. For Salem residents who sang in the chorale or played in our orchestra, months of preparation provided an even richer cultural experience and a musical community. And by employing professional soloists and orchestra musicians, we helped to sustain a local talent pool of musicians that comprise numerous local arts organizations.

15. How many attendees did your activity attract?

309

16. How were attendees counted (Example: ticket sales, count at gate or estimate)?

Ticket Sales

17. Estimated percentage of Salem residents and/or guests

71%

18. Estimated percentage of out-of-town tourists (less than 50 miles)

22%

19. Estimated percentage of overnight tourists (hotel/motel) (Overnight tourists are defined as guests traveling greater than 50 miles for an event)

7%

20. What method was used to arrive at this percentage (Example: survey, estimate)

Survey

21. Report on the other measurable outcome documented in your application. Include the outcome, goal and method used to track.

Goal 1 - Audience attendance of 500

Outcome 1 - We had an attendance of 309

Goal 2 - 25% of attendees at or below median household income (~\$50,000)

Outcome 2 - 15% of attendees at or below median household income

22. What was the most effective resource used for marketing and promotion?

Direct mailings and posters were our most effective marketing resources, followed by social media and online calendars (including Travel Salem).

23. Did you target any Spanish language or underrepresented population groups? (Explain)

We did not specifically target Spanish language groups or other underrepresented population groups. That said, 15% of our attendees reported income less than Salem's median household income of ~\$50,000. And, we once again provided on-street parking in front of the venue for passenger pick up and drop off and for holders of disabled parking permits to improve accessibility for the 24% of our audience who live with a disability.

24. Submitted by

Bryan Cruz Gonzalez

Attach up to 10 additional files as needed. Each file must be 1 megabyte or less in size.

25. Email address of person to receive confirmation email message.

bcgonzalez@juno.com

2. Thank You!

Thank you for submitting your report.

CTAB Completion Report-Event

1. (untitled)

CTPAB Completion Report TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

1. Organization name

Helping Hands Resources

2. Name of program or event

Quiltopia 2022

3. Location of program or event

Willamette Heritage Center

4. Description of activity

All events for Quiltopia 2022 took place successfully as scheduled. Starting with the spring quilt challenge in which guests purchased their kits and designed small quilts with the theme, "Be Kind" that were beautifully displayed in the lobby of the Grand Hotel. Next, the 'Shop Hop' with it's 15 sponsoring quilt shops around the Valley. This year we expanded North as far as Oregon City, and South to Lebanon. Quilt Passports could be marked at each shop visited and turned in at the show for a raffle drawing. A new event added with the partnerships with Deepwood Estates and their display of vintage quilts, as well as the Elsinore Gallery spotlight show of tiny quilt art. Both were promoted on our website. The main event took place at the Willamette Heritage Center with 100 quilts displayed for visitors to view, and purchase. Community quilt clubs and vendors displayed in the same area as well. A breakfast featuring a Q&A with quilt shop owners was held Saturday morning. Downstairs the "Restart Boutique" shop donated fabrics, notions, sewing machines, vintage quilts and quilt frames.

5. Completion date(s)

4th quarter

6. Estimated professional/staff hours to administer program or event

300

7. Estimated volunteer hours to administer program or event

420

8. Amount of funds provided by TOT

\$2,000.00

9. Amount of funds provided by other sources

\$6,875.00

10. Was the event free?

No

11. Amount of admission ticket, if any

7.00

12. How did local businesses or organizations assist in this activity?

Quiltopia collaborated with several businesses to make this event a success. First, the Willamette Heritage Center partnered with us to provide venue spaces that perfectly displayed the show and the 'store like' setting for the "Re-stash Boutique". They also generously sponsored the event in support of the important services of Helping Hands Resources. Next, the Grand Hotel was not only a sponsor but a promoter of the event with their in-room Travel Salem events calendar, and again this year the Hotel allowed us to fill their lobby with our challenge quilts. This year we added the vintage show at Deepwood Estates, and a fabric artist tiny quilt display at Elsinore Gallery. Majestic Boutique Fabrics donated all fabric for the challenge kits. Finally, Quiltopia would not have had its success without the support of the 15 Valley quilt shops that donated to the Raffles, promoted the show, and participated in the "Shop Hop" events.

13. How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

Quiltopia is the perfect kind of event to bring revenue, and increase the overall economic impact of tourism in Salem for several reasons. To begin, admission to the show is reasonably priced at \$7. The average stay at our show is 2 hours, for this reason it leaves plenty of time for lunch, dinner or other activities. We know that 32% of attendees were from the 10-45 mile away range. IE: Dallas, Silverton, Woodburn, etc. Of this group we received many questions about places to dine and activities in Salem. In anticipation of this we put together a list of restaurants and tourist sites within 2 miles of the event. We also know that 9% of our guests were from the Portland/Vancouver area, and 4% came from the Eugene area in the 50–100-mile range. Roughly 2% of Quiltopia guests traveled from as far away as the Seattle Washington area, Maine and Wisconsin. In surveying these guests, we know that many came to visit family or friends in the area, that in itself adds value tourism. However, we do know of 2 hotel nights.

14. How did this event contribute to the CTPAB's goal of enhancing the quality of life and embracing a culture of inclusiveness and diversity for all Salem's residents?

Quilting is an artform that can be found throughout all cultures and across every country. It is a visual celebration as diverse as every community. Any activity that provides and opportunity to educate, bring joy, or inspires an individual; enhances the quality of one's life. Quiltopia is just that kind of event. It is all inclusive from beginners to expert. From someone who comes to learn about the history and techniques of quilting or someone who just comes to look at colors and patterns. This year's show featured many quilts highlighting techniques and styles from around the world.

15. How many attendees did your activity attract?

330

16. How were attendees counted (Example: ticket sales, count at gate or estimate)?

Ticket Sales

17. Estimated percentage of Salem residents and/or guests

52%

18. Estimated percentage of out-of-town tourists (less than 50 miles)

32%

19. Estimated percentage of overnight tourists (hotel/motel) (Overnight tourists are defined as guests traveling greater than 50 miles for an event)

16%

20. What method was used to arrive at this percentage (Example: survey, estimate)

Zip code survey

21. Report on the other measurable outcome documented in your application. Include the outcome, goal and method used to track.

Our second goal was to increase attendance/ticket sales to our guest speaker breakfast workshop. Last year we had 47 in attendance at the breakfast event. This year, at the last minute our guest speaker cancelled and the quilt shop owners stepped up to volunteer as a Q&A panel. The breakfast attendance was down, and drew 30 guests. Next year we will go back to a hands-on workshop in 2023 and the guest speaker has already committed to the event.

22. What was the most effective resource used for marketing and promotion?

Our most successful marketing came from 2 sources. First, our expanded Quiltopia website and social media presence which lists all activities for the event and now includes a daily count-down which begins 11 months out. Quilters can sign up for our e-newsletter, order challenge quilt kits, raffles tickets, and keep up to date on changes or added activities. Our second most important promotional tool was our network of Willamette Valley quilt shops. These shops are located in cities up and down the valley which helped to promote Quiltopia events as well as bring guests from outlying communities.

23. Did you target any Spanish language or underrepresented population groups? (Explain)

We do not target any particular group, other than those who are interested in quilting/sewing which is an all-inclusive activity. The 15 quilt/fabric shops advertised and focused on their communities' particular needs and demographics.

24. Submitted by

Karin Putnam

Attach up to 10 additional files as needed. Each file must be 1 megabyte or less in size.

transient-occupancy-tax-grant-report-form-events-budget-sheet (2).xlsx

25. Email address of person to receive confirmation email message.

putnamkarin54@gmail.com

2. Thank You!

Thank you for submitting your report.

Event Date	<u>Organization</u>	Event Name	<u>Time</u>	<u>Location</u>	Contact:
Jan 3-April 22, 2023	Hallie Ford Museum of Art	Hidden Histories: Ancient Art From The Permanent Collections	Exhibits open Tues-Sat, Noon to 5 PM	Hallie Ford Museum of Art Willamette University	John Olbrantz, jolbrantz@willamette.edu
Sun., Jan 22, 2023	Elsinore Theatre	Steve-O: The Bucketlist Tour	7:00 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Jan 24 - Mar 25, 2023	Hallie Ford Museum of Art	Rita Robillard: Time and Place	Exhibits open Tues-Sat, Noon to 5 PM	Hallie Ford Museum of Art Willamette University	John Olbrantz, jolbrantz@willamette.edu
Mon, Jan 30, 2023	Elsinore Theatre	Bruce Cockburn - 50th Anniversary Show	8:00 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Sat., Feb 4, 2023	Elsinore Theatre	Brian Regan	8:00 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Weds., Feb 15, 2023	Elsinore Theatre	A Flock of Seagulls, w/ Strangelove: The Depech Mode Experience	7:30 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Sat-Sun, Feb 25 & 26th	Willamette Master Chorus	Winter Concert with the Severin Sisters	3:00 PM	Hudson Hall, Willamette University	Jessica Carpenter, jessica@willamettemasterchorus.org
Fri., Mar 3, 2023	Elsinore Theatre	David Phelps Gamechanger: The Live Tour	7:00 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Sat., Mar 11, 2023	Elsinore Theatre	Encore: A Concert for Arts & Culture		Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
Thurs., Mar 30, 2023	Elsinore Theatre	Girl Named Tom	7:30 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
	· ·				
Fri., Apr 7, 2023	Elsinore Theatre	Joanne Shaw Taylor	8:00 PM	Elsinore Theatre	Elizabeth Vasquez; Elizabeth@ElsinoreTheatre.com
	·				