## **Salem Public Library Third Party Vendors**

Policies for borrowing materials and the library catalog:

- SirsiDynix
- Bibliotheca (self-checkout machines)

Policies for eBooks, eAudiobooks, streaming movies, and learning resources:

- cloudLibrary
- Consumer Reports
- Creativebug
- <u>EBSCO products</u> (including <u>Learning Express Library</u>, Legal Information Reference Center, and NoveList Plus)
- Gale products (including Chilton Library, Gale Virtual Reference Library, and other Gale databases including National Geographic Kids)
- Infobase Just for Kids
- Kanopy
- Mitchell On-Demand
- Morningstar
- New York Times
- Niche Academy
- OverDrive (aka Libby, Library2Go)
- <u>ProQuest products</u> (including <u>Ancestry.com</u>, Sanborn Historical Maps, Statesman Journal, and US West Newsstream)
- Transparent Languages
- <u>TumbleBook Library</u>
- <u>Value Line</u>
- World Book Online

Policies for communications tools:

MailChimp

Policies for summer reading, reading challenges, contests, and events:

- <u>Alchemer</u>
- Beanstack
- Google Forms
- LibCal (Springshare)
- <u>Zoom</u>

Policies for online help, including live chat service:

- Answerland
- LibAnswers (Springshare)

Policies for our public computers and wireless printing and payment service:

• <u>Comprise</u> (including SmartAlec)

Policies for the services we use to improve our website:

Google Analytics

Policy for our collections agency:

• Unique Management Services, Inc.