#### **Salem Area Mass Transit District**

# City of Salem Public Transit Committee

Allan Pollock, General Manager

October 25, 2017





#### **Vision**

Making a positive difference by enhancing community livability through innovative, sustainable regional transportation options

#### **Mission**

Connecting people with places through safe, friendly and reliable public transportation services

#### **Values**

Safety • Service Excellence • Communication • Innovation • Accountability



### **Overview**

 Established as a municipal corporation by a vote, November 1979

- Annual ridership is more than 3 million
- Provide service to 14,000 riders daily
- Four transit centers; downtown headquarters and operations headquarters









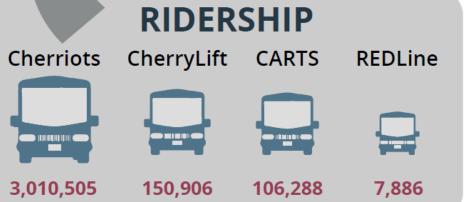




## **Services**

- Fixed-Route
- Regional Service
- Paratransit
- Shop and Ride
- Call Center
- Transportation Options
- Travel Training
- Travel Host

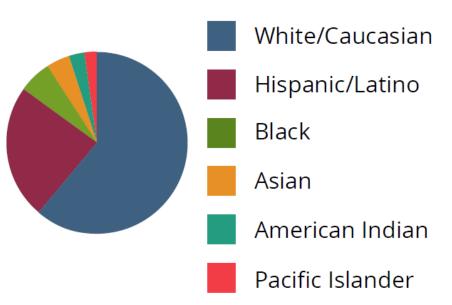
# **CHERRIOTS** BY THE NUMBERS



# TOTAL MILES FOR ALL SERVICES

3.4 million







**77%** 

of college students using services attend Chemeketa Community College

33%

of Cherriots riders are students



**57%** 

of riders do not have access to a vehicle



81%

of Cherriots riders own a cell phone



### Governance

- The Board of Directors guides the district on fiscal and policy issues.
- The seven-member board is elected by the residents of each subdistrict.
- The board has four officers: president, vice-president, treasurer and secretary.
- A board member serves a four-year term.



# **Organization**

• The District was organized under ORS Chapter 267 to provide transit services within the Salem-Keizer urban growth boundary.

 The District has a memorandum of understanding with Marion and Polk counties to provide transit services to these two counties.



### **How is Cherriots funded?**

Federal

**Highway Trust Fund** 

Mass Transit Account

State

**Special Transportation Fund** 

STF Pass Through Funds

State STF Funds

**HB 2017** 

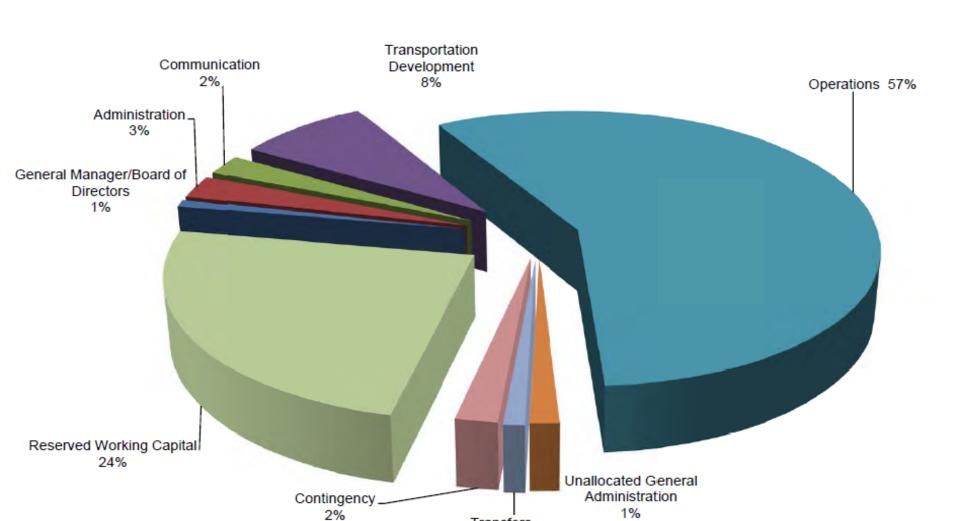
Local

**Property taxes** 

Passenger fares

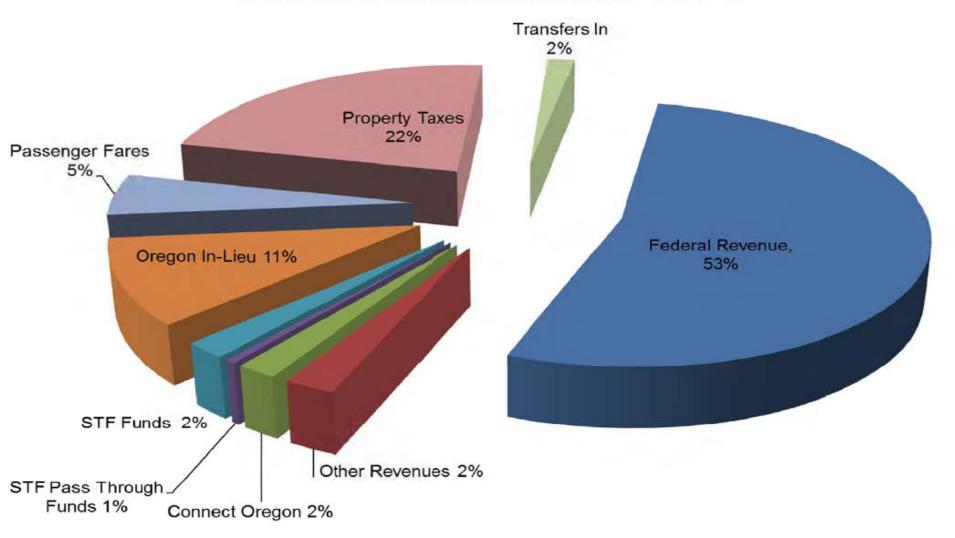


#### **District Wide Requirements FY2017-18**





#### District Wide Revenues/Resources FY2017-18





# **Commercial Advertising**





# Rebranding

- Ridership and potential ridership landscaping is constantly changing
- What worked 20 or even 10 years ago is not going to work now
- Keep up with more sophisticated and contemporary customer

 Be relevant to engage families, millennials, commuters and students



# What is changing?

Logo

Name



Cherriots



Salem Area Mass Transit District



No longer Salem-Keizer Transit



### **Service Names**

Cherriots (fixed-route)

Cherriots Regional (CARTS)

Cherriots LIFT (CherryLift)

Cherriots Shop and Ride (REDLine)

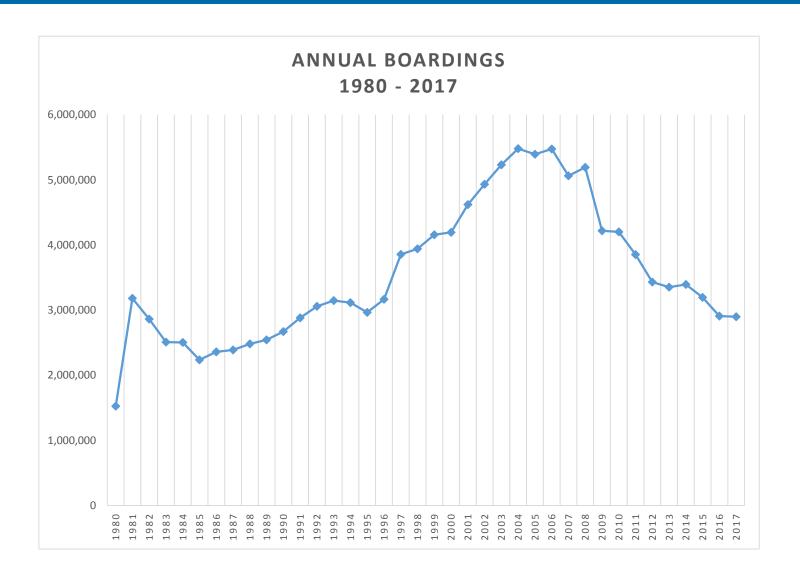


# **Service Challenges**

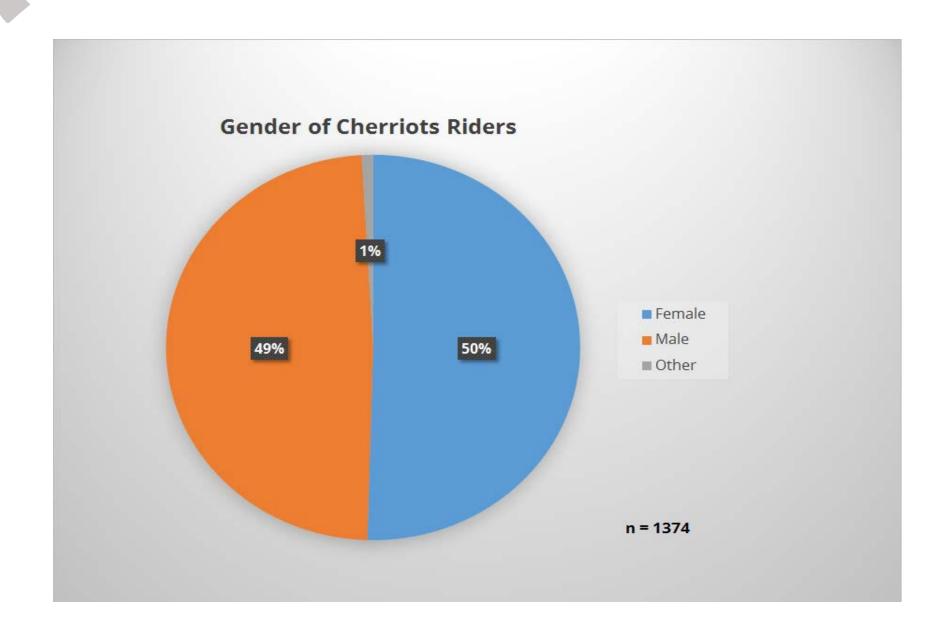
Weekend

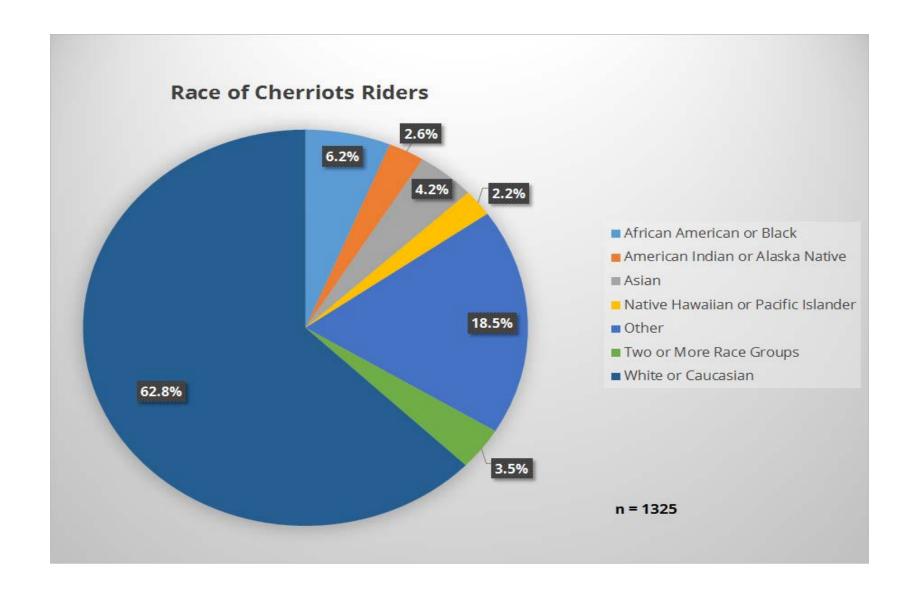
Extended Evening

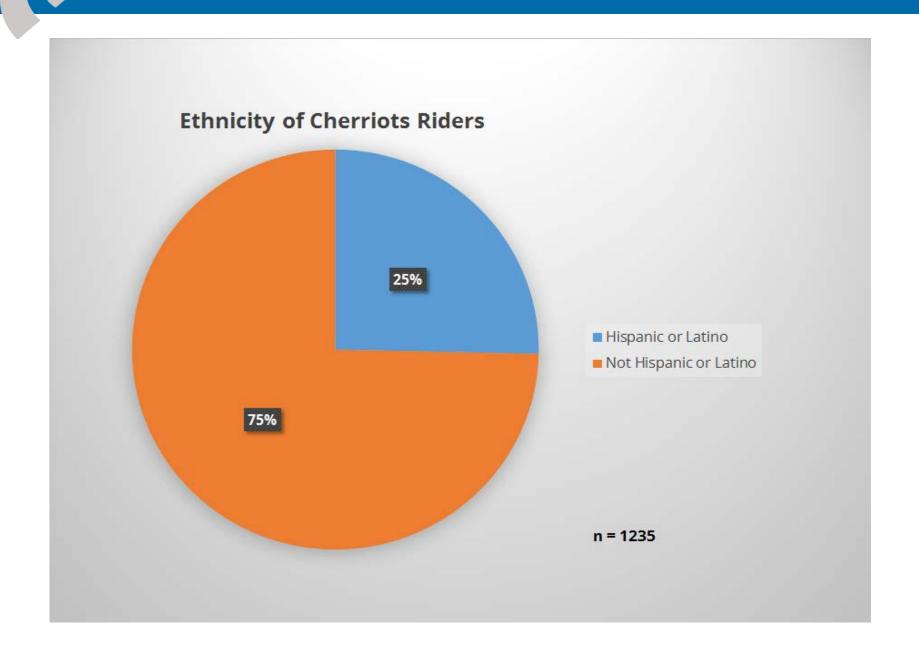
Holiday

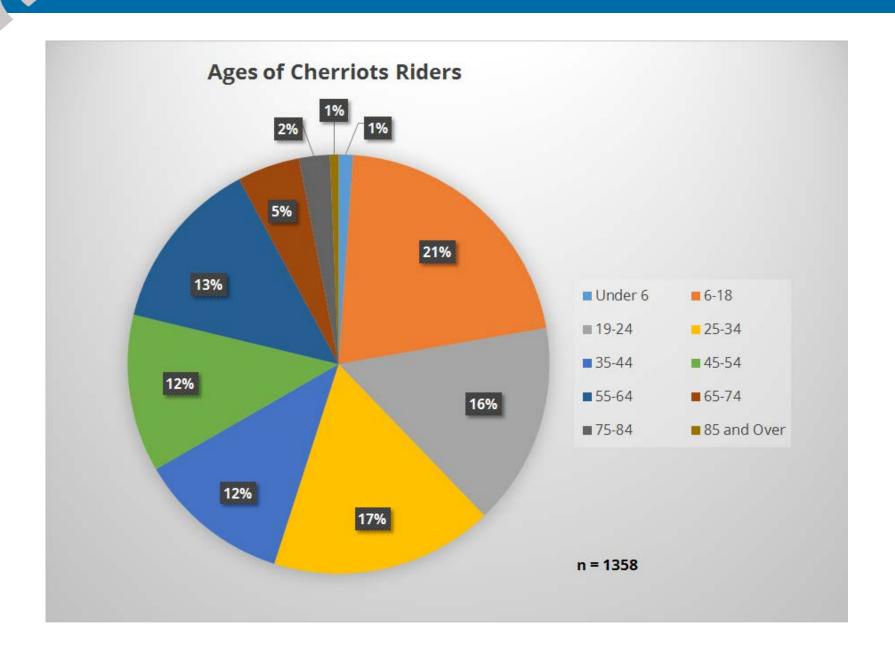














# **Incentive Programs**

Employer Bus Pass Program

Summer Youth Bus Pass Program

Student Bus Pass Program



www.cherriots.org

www.facebook.com/cherriots

**@cherriots** 

