



A product of City of Salem,
Neighborhood Services.



EMERGENCY NUMBERS

- Ambulance/Fire/Police9-1-1
- Northwest Natural Gas.....503-585-6611
- Portland General Electric 1-800-544-1795
- Public Works 24/hr Dispatch503-588-6311
- Utility/Water Bill (City of Salem).....503-588-6099
- Traffic signals (City of Salem).....503-588-6311
- Streetlights
 - Salem Electric503-362-3601
 - Portland General Electric503-399-7717

GOVERNMENT NUMBERS

- League of Oregon Cities503-588-6550
- Marion County.....503-588-5037
- Marion County Public Works503-588-5036
- Mid Willamette Valley Council
of Governments (COG).....503-588-6177
- Polk County.....503-623-8173
- State of Oregon, (Governor's Ofc).....503-378-3111

OTHER NUMBERS

- Consumer Protection503-378-4320
- Chamber of Commerce.....503-581-1466
- Garbage Transfer Station503-588-5169
- Mid Willamette Valley Community
Action Agency503-585-6232
- Neighbor-to-Neighbor Mediation
Service503-585-0651
- Salem Area Mass Transit (Cherriots)503-588-2877
- Salem Health.....503-561-5200
- Salem Area Seniors503-390-7441
- Salem Senior Center 50+503-588-6303
- South Salem Seniors503-588-0748
- Travel Salem503-581-4325
- Weather Forecast503-363-4131

ANIMALS

- Biting, barking, cruelty, dead, injured, loose
 - Marion Co., Dog Control503-588-5233
 - Polk Co., Animal Control.....503-623-9251
- Dog licenses
 - Marion County.....503-588-5233
 - Polk County.....503-623-9251
- Adoption
 - Humane Society.....503-585-5900
- Rodent control related to garbage/abandoned buildings
 - CD503-588-6421

AUTOS

- Abandoned autos and parts
 - Community Development (CD).....503-588-6421
- Blocking driveway or illegally parked
 - Urban Development (UD), Parking
Services503-588-6471

- Towed autos Police Department (PD)503-588-6144
- Carpool information888-323-POOL

CITY MEETINGS, DOCUMENTS, REGULATIONS

- Council agenda and records, City Code and Charter,
elections (city), City Recorder.....503-588-6097

CODE COMPLIANCE, VIOLATIONS.....503-588-6421

COMMUNITY DEVELOPMENT/PLANNING

- Land-Use permits, questions, zoning.....503-588-6213

FIRE

- Emergency.....9-1-1
- Burning information - Fire Dept.....503-588-6420
- Fire prevention and hazards
 - Fire Marshal.....503-588-6245

GARBAGE COLLECTORS.....503-390-4000

GARBAGE, REFUSE, AND EYESORES

- Overgrown brush and weeds, Public Works (24 hrs),
Streets.....503-588-6311
- Trash and junk (private property)
 - CD503-588-6421

GRAFFITI

- Graffiti hotline503-371-4264
- Hate speech graffiti, Police non-emergency 503-588-6123

HOMELESS RESOURCES

- Arches.....503-399-9080
- NW Human Services Crisis Hotline.....503-581-5535
- Mid-Willamette Valley Resources (dial or text).....211

HOUSING AND BUILDING INFORMATION

- Housing rehabilitation programs
 - UD503-588-6178
- Low income housing
 - Salem Housing Authority503-588-6368
- New buildings; alterations, permits, inspections
 - CD, Building and Safety.....503-588-6256
- Open, boarded, vacant buildings
 - CD503-588-6421

HUMAN RESOURCES INFORMATION, CITY OF SALEM

- Affirmative Action, employee benefits, labor
relations, recruitment Human Resources
Department503-588-6162
- Risk management
 - Human Resources Department503-588-6132
- Jobs available503-588-6162

HUMAN RIGHTS

- Salem Human Rights and Relations Advisory
Commission503-540-2371

LIBRARY

- Reference information503-588-6052
- Hours503-588-6315

Mayor's Office503-588-6255

NEIGHBORHOOD ASSOCIATIONS

- Neighborhood Services503-588-6207

NOISE DISTURBANCES

Noisy cars, loud parties, etc.
 Police Department 503-588-6123
 Commercial or Industrial noise disturbances
 Compliance Services 503-588-6421

PARKING

Carpool information 503-371-POOL
 Enforcement
 UD, Parking Services 503-588-6471
 Meter repairs - PW 503-588-6063
 Parking permits
 Permit Application Center (PAC) 503-588-6256
 Ticket collection
 Finance Department 503-588-6193
 Special parking signs and zones - PW 503-588-6211

PARKS

Maintenance - PW 503-588-6336
 Reservations:
 City parks, ball fields, Pringle Community Hall
 PW 503-588-6261

PERMITS AND LICENSES

Licenses/permits required for new structures
 PAC 503-588-6256
 Park use, reservations
 PW 503-588-6261
 Public Works/Development Services 503-588-6211

PLANNING AND ZONING

Planning and Zoning information 503-588-6213
 Enforcement 503-588-6256

POLICE DEPARTMENT

Community Engagement 503-588-6175
 Crime TIPS Hotline 503-588-8477
 Drug activity tips line 503-315-2566
 Emergency 9-1-1
 Non-emergency line 503-588-6123
 Neighborhood Watch 503-588-6175
 Volunteer Opportunities 503-588-6002

POLLUTION CONTROL

Public Works (24 hrs) 503-588-6311
 Haz Mat 503-588-6063

RECREATION PROGRAMS

Neighborhood programs, sports, general information
 PW 503-588-6261
 Seniors
 Salem Senior Center 50+ 503-588-6303
 South Salem Seniors 503-588-0748
 Salem Area Seniors 503-390-7441

SEWER INFORMATION

Permit information 503-588-6211
 Billing information
 PW, Customer Service 503-588-6099

SIDEWALKS

Repair and improvement
 PW, Streets Division (24 hrs) 503-588-6311

SOCIAL SERVICES

Salem 503-588-6178
 State of Oregon 503-945-5600

STREETS

Closures
 PW, Traffic Division 503-588-6211
 PW, Street Closure Permits 503-588-6211
 Repairs; cleaning
 PW, Streets Division (24 hrs) 503-588-6311

STREETLIGHTS

Damages; outages (PW 24 hrs) 503-588-6311

TRAFFIC PROBLEMS

Engineering - PW, Traffic 503-588-6211
 Enforcement - PD 503-588-6439
 Signal Outages - PW (24 hrs) 503-588-6311
 Traffic Tickets - Municipal Court 503-588-6146

TRANSPORTATION

Bike paths- PW, Traffic 503-588-6211
 Bus schedules/information
 Cherriots, Transit District 503-588-2877
 Carpool coordination and information
 Cherriots Ride Share 503-371-POOL

TREES

Street tree information and problems
 PW, Dispatch (24 hrs) 503-588-6311
 Private trees information/permits 503-588-6213

UTILITIES, LOCATE

Locating/marketing for excavation
 Salem/Keizer 8-1-1

VOTER INFORMATION

City Recorder 503-588-6097
 Marion County Elections 503-588-5041
 Polk County Elections 503-623-9217

WATER SERVICE

Billing information, Water Service
 PW, Customer Service 503-588-6099
 Water conservation
 PW 503-588-6211
 Water quality line 503-588-6323

ABOUT YOUR NEIGHBORHOOD:

Salem's neighborhood associations give you a voice in your local neighborhood and the city as a whole. Although Salem neighborhood associations are recognized by and receive staff support from the City, they are self-directed. Neighborhood associations have legal standing in all land use matters within their boundaries and are asked by the City and other jurisdictions to comment on a variety of matters important to the community.

Learn more: www.cityofsalem.net/neighbor

Have a question about this list or would like additional copies?
 Contact Irma, Neighborhood Program Coordinator at
 icoleman@cityofsalem.net or call 503-540-2303.

