

SALEM CULTURAL AND TOURISM PROMOTION ADVISORY BOARD

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Board Members

Scott Snyder, Chair Elaine Navarro, Vice-Chair Johnathan Baker Adam Kohler Gaelen McAllister Rita Siong Laura Tesler Claudia Vorse Omar Alvarado

City Staff

Chris Neider, Staff Liaison Kelly Kelly, Staff Support

Next Meeting: June 11th @

Travel Salem

388 State St Suite 100
Salem, OR 97301
http://www.cityofsalem.net/CTPAB

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MEETING AGENDA

Tuesday, May 14, 2019 6:00 - 8:00 PM

Gilbert House Children's Museum

116 Marion St NE, Salem, OR

- 1. Call to Order
- 2. Roll Call
- 3. Approval of Today's Agenda and the Minutes from:
 - a. April 9, 2019
- 4. Public Testimony limited to three minutes per organization and pertaining to items on the agenda
- 5. Items Requiring Action
 - a. Create Sub-committee for Grant Application Review
 - b. Parking Lot Item Define "Major" Attraction Cultural, Heritage, or General Tourism TOT Facility Operator Stats
- 6. Information Items
 - a. Cultural and Tourism Fund Reports April
 - b. Cultural and Tourism Fund Revenue (Tax) Reports April
 - Facility Operating Grant Reports Gilbert House Children's Museum, Salem Multicultural Institute, Salem Riverfront Carousel, Willamette Heritage Center
 - Special Event Reports Gilbert House Legacy of Play, Festival Chorale Oregon – Johannes Brahms "A German Requiem", Oregon Symphony Association in Salem – Youth Concert Series
 - e. Capital Improvement Reports None
 - f. Annual Reports None
 - g. Miscellaneous Travel Oregon Statistics
- Appearance of Interested Citizens
 (Opportunity for those attending the meeting to address the board on items other than those appearing on the agenda. Limited to <u>three</u> minutes per person.)
- 8. Other Business & Parking Lot Items for future discussions
- 9. Adjournment

Item 3.a.

M I N U T E S CULTURAL AND TOURISM PROMOTION ADVISORY BOARD TUESDAY, April 9, 2019

MEMBERS PRESENT

Scott Snyder, Chair

Elaine Navarro, Vice Chair

Jonathan Baker (arrived 6:08 PM)

Gaelen McAllister

Claudia Vorse

Omar Alvarado

STAFF PRESENT

Chris Neider, CD Management Analyst II

GUESTS

Roger Williams, Willamette Art Center Carlee Wright, Moxie, Press Play, CVS

Michelle Cordova, Willamette Heritage Center Ross Sutherland. Bush House Museum

Marie Bradford Blevins. Riverfront Carousel

MEMBERS ABSENT

Adam Kohler

Rita Siong

Laura Tesler

GUESTS

Sally Litchfield Puhek, Elsinore Theatre Sandra Burnett, Salem Art Association

Kathleen Fish, World Beat/SMI

Yvonne Putze, Deepwood Museum & Gardens

1. CALL TO ORDER

Chair, Scott Snyder, began the meeting at approximately 6:05 p.m. with 6 of 9 members present.

2. ROLL CALL

Members present: Scott Snyder, Elaine Navarro, Jonathan Baker, Gaelen McAllister,

Claudia Vorse, Omar Alvarado, and Chris Neider.

Members absent: Adam Kohler, Laura Tesler, Rita Siong,

3. APPROVAL AGENDA AND MINUTES

a. Approval of today's agenda and the March 12, 2019 CTPAB meeting minutes.

Motion: To approve today's agenda and the March 12th, 2019 CTPAB meeting minutes.

Motion by: Gaelen McAllister
Seconded by: Omar Alvarado
ACTION: APPROVED

Vote: 6-0 Aye: 6 Nay: 0 Abstentions: 0 **4. PUBLIC TESTIMONY** – limited to three minutes per organization and pertaining to items on the agenda.

Chair Scott Snyder took a moment to welcome and introduce new CTPAB member, Omar Alvarado, to the rest of the board members.

Ross Sutherland, asked for clarification on Upcoming Events, and noted the runs at Bush Park are not specifically sponsored by Bush House Museum. It was clarified that all TOT sponsored events can get posted to the Upcoming Events calendar and event sponsors should send information to Chris Neider and Kelly Kelly to post.

5. ITEMS REQUIRING ACTION

a. Parking Lot Items

The group touched on the topic of diversity and inclusiveness but agreed to discuss it in more depth when Rita Siong, who placed it on the Parking Lot List, could be present.

It was discussed to establish a sub-committee to work on any changes needed to the 2020 Grant Application Package. The meeting minutes will note the need to recruit interested board members and stakeholders from the TOT community for this sub-committee. A subcommittee will be selected by next meeting.

Motion: It was moved and seconded to establish a sub-committee to start on the 2020 Grant Application Package, to establish and recommend any necessary changes.

Motion by: Gaelen McAllister
Seconded by: Omar Alvarado
ACTION: APPROVED

Vote: 6-0 Aye: 6 Nay: 0 Abstentions: 0

Chair Scott Snyder asked the group what changes need to be made to clarify the definition and requirements to qualify as a Major Tourism Attraction or Cultural, Heritage and Tourism Facility Operator for future grant applications.

It was discussed to have each board member draft and email to Chris Neider a proposed mission statement to encapsulate what the group values in selecting future Cultural, Heritage and Tourism Facilities. What constitutes a major tourism attraction? How have other cities defined this? Travel Salem offered to look at other cities and share what they define as major cultural, heritage and tourism facilities and major tourism attractions. Some metrics could include ticket sales, days open, name recognition, popularity of annual hosted events, intent of the facility, being a tourism destination, what is the activity the destination is intended for, the nature of their programming, their attendance, being open 12 months a year. Next meeting the group will review ideas to include to clarify what constitutes a major tourism attraction or heritage, cultural and tourism facility for grant

application purposes.

Scott Snyder will invite Travel Salem to report on their free services and performance measures for the newer members at an upcoming meeting in the near future.

Motion: It was moved and seconded to invite Travel Salem to an upcoming meeting to review their free services and performance measures.

Motion by: Scott Snyder Seconded by: Claudia Vorse ACTION: APPROVED

Vote: 6-0 Aye: 6 Nay: 0 Abstentions: 0

It was discussed how to encourage and support new, small and first time event or project applications. Chris Neider noted there is already a provision for new and small events. It is a matter that they sometimes do not score as favorably and are not scoring well enough to be funded. Ross Sutherland also noted it may be a matter of better marketing to get the word out these new and small event grants exist. In some cases, the mandatory orientation meetings were missed, thus disqualifying would be new organizations from applying until the following year. Scott Snyder noted the provisions seem to already be in place, and that the pre-review, pre-scoring discussion with Board Members needs to be a time to remind members to score them gently as new organizations or events, so that they are not all disqualified as new or small events.

Grant writing training was also discussed as a possibly valuable addition to offer to organizations that want to improve their grant writing skills and chances to be funded. This training would be voluntary and optional vs required. Providing applicants with an example of a "strong" vs "poor" answer or application was suggested. Mid Valley Development Professionals was suggested as a possible training resource. The group felt this optional training should be offered this coming September, ahead of the formal grant writing season.

b. Facility Operator Tours and Dates

The board members noted the importance of visiting and becoming familiar with the 10 facility operator locations. They are interested in having meetings and/or tours scheduled at the operator locations in months to come.

Motion: It was moved to schedule Tour and Meeting dates at the various Facility Operator locations for the next 3 months.

Motion by: Claudia Vorse Seconded by: Gaelen McAllister

ACTION: APPROVED

Vote: 6-0

Aye: 6 Nay: 0 Abstentions: 0

Information Items

- a. Cultural and Tourism Fund Reports March
- b. Cultural and Tourism Fund Revenue (Tax) Reports March
- c. Facility Operating Grant Reports Deepwood Museum and Willamette Art Center
- d. Special Event Reports Elsinore Theatre Russian Strings
- e. Capital Improvement Reports None
- f. Annual Reports None
- g. Upcoming Events -

7. APPEARANCE OF INTERESTED CITIZENS

Thank you to the guests who came in support of their grant proposals, cultural and tourism promotion and quality of life events happening in Salem. The Board appreciates their interest and input in the grant awarding process and in cultural and tourism promotion in Salem. Many of the guests present tonight introduced themselves and their upcoming events.

8. OTHER BUSINESS & PARKING LOT ITEMS FOR FUTURE DISCUSSIONS

ADJOURNMENT

With no further business, Chair Scott Snyder adjourned the meeting at approximately 7:43 p.m.

The next regular TOT board meeting will be held May14th, 2019, at 6:00 PM, at Gilbert House Children's Museum, 116 Marion St NE, Salem, OR 97301.

Respectfully Submitted,

Kelly Kelly, Board Staff Support

CTPAB "Major" Tourist/Facility Operator

Review of the meeting minute's shows that CTPAB members were tasked with submitting an email with their proposed mission statement that encapsulates what the group values in selecting future Cultural, Heritage, and Tourism Facilities. Oops.

What constitutes a major tourism attraction?

What metrics could be used? Ticket sales, days open, name recognition, annual number of outof-town visitors, etc...

Current Policy C-1 definitions:

Major Tourist Attraction – Something commonly considered a primary destination for tourists visiting the City including, but not limited to, historical places, monuments, zoos, museums and art galleries, gardens, parks and special events.

Major Tourist Attraction Facility – A building, structure, premises, or monument or other similar structure that serves as a Major Tourist Attraction.

Cultural Facility – A building, structure, premises, or monument or other similar structure having as its primary purpose the advancement or preservation of intellectual aspects of human activity. As used in this definition, intellectual aspects of human activity include, but are not limited to, visual art, literature, music, theatre, and dance.

Facility – A cultural facility or a major tourist attraction facility.

CTPAB Grant Manual:

Requirements for Facility Operating Grant Applicants

- 1. Facility operators are limited to a maximum of three TOT grants per year.
- 2. The facility must provide programs and services 12 months per year.
- 3. Copy of **audited financial statements** for most recently completed fiscal year.
- 4. Copy of lease or rental agreement for non-owner occupied facilities (excludes city-owned facilities).

Additional/Alternative "Major" tourist attraction criteria:

Large Tourist Traffic Generator – A tourist attraction that attracts at least 10,000 visitors a year. The facility must also have a marketing plan in place that includes 40% of advertising budget targeting markets more than 50 miles away, thus demonstrating that the facility actively markets itself to tourists. Facility also must work with local city and county tourism promotion entities, if one is available. (From Indiana Tourist Attraction Sign Policy)

Should the facility's annual visitor numbers be allowed to include local school field trips?

What should the Facility Operator criteria be for qualifying for TOT funding?

Number of annual visits above 5,000? Based on ticket sales, rides (same kid multiple rides)? Number of out-of-town visitors? % of out-of-town visitor compared to gross number of visitors?

Return on Investment (ROI) meaning quantifiable data from surveys taken at each facility for zip code and asking if the visitor was staying at one of our local hotels/motels or Airbnb.

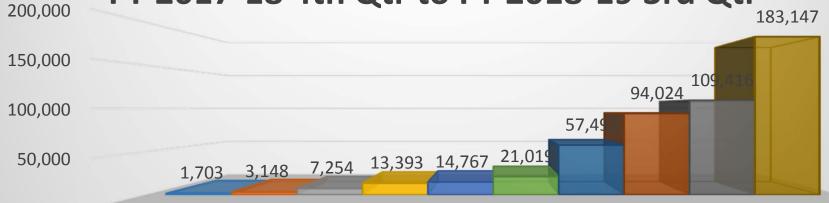
Growing the % of marketing outreach spent outside of the local market to 40% of an organizations budget?

Financial need? Quantifiable proof?

Proven past experience using TOT funding? (3 years or 3 TOT Grants)

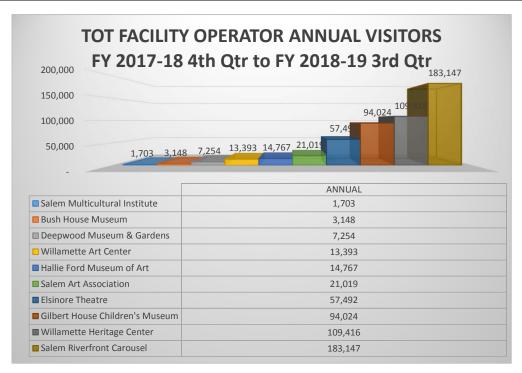
1. New applicants for facility operating grants are required to have successfully completed three transient occupancy tax-funded special event and/or capital project grants prior to applying for a facility operating grant.

TOT FACILITY OPERATOR ANNUAL VISITORS FY 2017-18 4th Qtr to FY 2018-19 3rd Qtr



	ANNUAL
Salem Multicultural Institute	1,703
Bush House Museum	3,148
■ Deepwood Museum & Gardens	7,254
□ Willamette Art Center	13,393
■ Hallie Ford Museum of Art	14,767
Salem Art Association	21,019
■ Elsinore Theatre	57,492
■ Gilbert House Children's Museum	94,024
■ Willamette Heritage Center	109,416
Salem Riverfront Carousel	183,147

		18-19	18-19	18-19	17-18	
			QUARTERLY			
FACILITY OPERATOR	MONTHLY	JUL - SEP	OCT - DEC	JAN - MAR	MAR - JUN	ANNUAL
Salem Multicultural Institute	142	140	800	506	257	1,703
Bush House Museum	262	504	605	643	1,396	3,148
Deepwood Museum & Gardens	605	457	3,065	1,866	1,866	7,254
Willamette Art Center	1,116	3,977	3,143	3,415	2,858	13,393
Hallie Ford Museum of Art	1,231	457	5,436	4,412	4,462	14,767
Salem Art Association	1,752	6,036	4,017	5,443	5,523	21,019
Elsinore Theatre	4,791	5,284	16,930	14,053	21,225	57,492
Gilbert House Children's Museum	7,835	23,472	18,013	26,236	26,303	94,024
Willamette Heritage Center	9,118	25,149	37,767	15,601	30,899	109,416
Salem Riverfront Carousel	15,262	44,751	38,958	35,979	63,459	183,147



Cultural and Tourism Fund Fund Status Report - For the Period Ending April 30, 2019

Item 6.a.

	FY 2018-19		FY 2017-18			
	Budget	Actual Thru	Budget	Actual Thru	FY 17-18	%
	FY 2018-19	30-Apr	FY 2017-18	30-Apr	to FY 18-19	Difference
Resources						
Beginning fund balance	662,000	789,396	342,890	545,515	243,881	44.71%
Tax collections	4,443,500	2,974,368	4,092,310	2,875,343	99,025	3.44%
Other agencies	5,800	5,083	5,700	2,882	2,201	76.37%
Interest earnings	4,100	8,112	3,800	5,139	2,973	57.85%
Loan principle	-	-	-	2,898	(2,898)	-100.00%
Loan interest	-	-	-	252	(252)	-100.00%
Other revenue	12,000	12,500	15,000	11,000	1,500	13.64%
Intrafund Budgeted Transfers	-	-	-	-	-	0.00%
Transfers	-	-	-	-	-	0.00%
Total Resources	5,127,400	3,789,459	4,459,700	3,443,029	346,430	10.06%
Expenditures by Division						
Conference Center Marketing	294,210	245,175	289,220	192,813	52,362	27.16%
Tourism Promotion - Travel Salem	1,110,880	658,147	1,023,080	1,023,077	(364,930)	-35.67%
City Programs/Parks/CIP	2,237,760	1,684,945	1,989,110	1,606,728	78,217	4.87%
Administration	308,920	236,821	362,480	240,541	(3,720)	-1.55%
Major Tourist Attractions and Cultural Facilities	600,000	446,535	458,760	312,884	133,651	42.72%
Contingency	120,000	-	60,000	-	-	0.00%
Total Expenditures	4,671,770	3,271,623	4,182,650	3,376,043	(104,420)	-3.09%
Total Resources Less Expenditures	455,630	517,836	277,050	66,986	450,850	673.05%

Item 6.b.

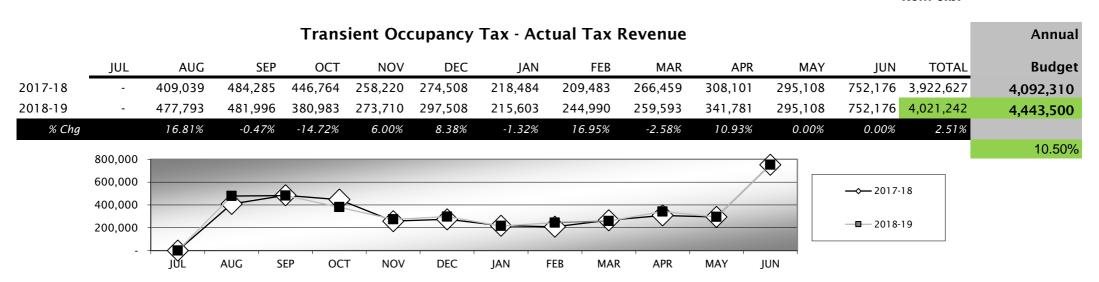


Chart and graph demonstrate actual revenue for FY 2017-2018 and FY 2018-2019.

This revised hotel tax revenue chart - which is a fiscal year to fiscal year comparison rather than a "running year" comparison - reconciles to the City's general ledger. Tax receipts are recorded on a cash basis throughout the fiscal year and modified in June to record revenues earned in June and received in July. As the result, general ledger reports reflect no cash receipts in July of each fiscal year and two months of cash receipts in June.

YTD April FY 2017-18	2,875,343
YTD April FY 2018-19	2,973,958
Variance FY 17-18 to FY 18-19	3.43%

CTPAB Completion Report

TOT Funds Supporting Salem Tourism

Facility Operating Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Gilbert House Children's Museum

Name and location of facility: Gilbert House Children's Museum

Reporting period: 1^{st} 2^{nd} 3^{rd} X or 4^{th} quarter of FY 2018-19

Total number of days open: 80_____ Total hours of operation: 560

Volunteer hours for period: <u>418</u> Total attendance at facility: <u>26,236</u>

Operating expenses funded by TOT, \$\(\frac{10,752}{10,752}\), and special project expenses funded by TOT, \$\(\frac{6}{557}\)_ (i.e., one-time events, brochures, unanticipated repairs) for the period.

Total income from other sources: \$203,375

What did your organization do to contribute to Salem's appeal as a tourist destination? Highlight one activity that occurred during the period.

The Museum hosts field trips throughout the year, but the Spring is an especially popular time for schools to schedule their visits. Gilbert House provides a reduced-price for admission for students and free for chaperones. This program brings students and their adults from around the state. Our staff works hard to make sure the field trip group has the best experience possible. We are hopeful that they will visit other sites while in town or plan a visit back to Salem with their families. 25% of our field trip groups were from outside the Salem-Keizer School District in the third quarter.

Report on one of the benchmarks or performance measures used by your organization (provide data and an explanation of how the data was collected).

Gilbert House Children's Museum is committed to improving the economic impact of Salem. We offer quality experiences for all of our guests and continually improve our exhibits and educational opportunities so that we are offering excellent activities. We use visitor feedback and admission/membership sales to measure visitor satisfaction. During the 2019 Spring Break week, Gilbert House had a 35% increase in visitors over the 2018 week. We attribute this increase to our marketing in Eugene and Portland as well as an improved overall experience at the Museum.

Submitted by: Alicia Bay Date: 4-22-19

CTPAB Completion Report

TOT Funds Supporting Salem Tourism

Facility Operating Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Salem Multicultural Institute

Name and location of facility: World Beat Gallery & Office, 189 Liberty Street, NE Suite 107

Reporting period: 1st 2nd 3rd X or 4th quarter of FY 2018-19

Total number of days open: 43 Gallery/40 Office Total hours of operation: 215

Gallery/720 Office

Volunteer hours for period: 700 Total attendance at facility: 506

Operating expenses funded by TOT, \$_9,942______, and special project expenses funded by TOT, \$______ (i.e., one-time events, brochures, unanticipated repairs) for the period.

Total income from other sources: \$ 33,640

What did your organization do to contribute to Salem's appeal as a tourist destination? Highlight one activity that occurred during the period.

The 3rd quarter was a busy one for us. Our final exhibit at the Reed Opera House closed, we moved to Pringle Plaza and opened a new exhibit. The first exhibit in our new space, *Discover Paradise: Samoa, the Heart of Polynesia* opened on March 6. Guests at the opening reception were able to sample Samoan food and enjoy Samoan music and dance. We held a ukulele class on March 9; other events connected to this exhibit are planned for the next quarter and include an *elei* print making class, an additional ukulele class and a Samoan cooking demonstration. We also participated in the Capitol's *Passport for Fun* during Spring Break. During that time we had 190 visitors to the Gallery.

Visitors came from nine states (California, Colorado, Georgia, Maine, New Mexico, South Carolina, Virginia, Texas and Washington) as well as Canada and Australia.

Report on one of the benchmarks or performance measures used by your organization (provide data and an explanation of how the data was collected).

Goal: >20% of gallery visitors are out-of-area.

Outcome: 12% of visitors to the gallery were out-of-area.

Submitted by: Kathleen Fish **Date:** May 6, 2019



The World Beat Gallery in its new location at 390 Liberty Street, SE. The new space is larger, has better lighting and better parking.



Members of Paradise of Samoa prepared Samoan dishes for the opening reception of our current exhibit.



Paradise of Samoa performing at the opening reception for *Discover*Paradise: Samoa, the Heart of Polynesia.

CTPAB Completion Report Facility Operating Grant

TOT Funding Supporting Salem Tourism

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Salem's Riverfront Carousel

Reporting period: 1st_X_2ⁿX_3rd X_ 4th_ quarter of FY 2018-2019

Total number of days open: <u>86</u> (during reporting period) Total hours of operation: <u>871</u>

Volunteer hours for period: <u>1089</u> Total attendance at facility: <u>35,979</u>

(Paid riders, school visits & events)

Operating expenses funded by TOT, \$9.400 and special project expenses funded by TOT, \$0 (i.e., one-time events, brochures, unanticipated repairs) for the period.

Total income from other sources: 94,465

What did your organization do to contribute to Salem's appeal as a tourist destination? Highlight one activity that occurred during the period.

Happy New Year! We kicked of January 1 with free rides to the public! From 12-4pm we had 2,229 riders ride the carousel. We had families make a day of the complimentary rides by bringing their lunch and enjoyed hanging out and meeting other families.

February 9, 2019 – Cupid's Night Out – Due do the cancelation of our signature event, Cupid's Night Out we set up during the week of February 10-16 an art table where our customers could write a message on a heart and adhere it to our valentine tree that was painted by one of our volunteers on our front sliding glass doors. It was a hit!





Report on one of the benchmarks or performance measures used by your organization (provide data and an explanation of how the data was collect).

Increase in token sales over last year 2018

Token sales 2018 \$48,267 Token sales 2019 \$50,969

Data is collect from our P & L reports

Submitted by: Marie Bradford Blevins

Salem's Riverfront Carousel marieb@salemcarousel.org

Date: April 8, 2019

CTPAB Completion Report TOT Funds Supporting Salem Tourism Facility Operating Grant

Please use this form to report how your facility has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Willamette Heritage Center

Name and location of facility: Willamette Heritage Center, 1313 Mill St., Suite 200, Salem, OR 97301

Reporting period: 3rd quarter of FY 2018-2019 (January 1 - March 31, 201)

Total number of days open: <u>77</u> Total hours of operation: <u>10:00 – 5:00 Mon.-Sat. (539 hours)</u>

Volunteer hours for period: <u>2,829</u> Total attendance at facility: <u>15,601 (attendance and rentals)</u>

Operating expenses funded by TOT, \$10,145 and special project expenses funded by TOT, \$10,000 (i.e., one-time events, brochures, unanticipated repairs) for the period.

Total income from other sources: \$172,700

What did your organization do to contribute to Salem's appeal as a tourist destination? Highlight one activity that occurred during the period. The Willamette Heritage Center is about to wrap up our 9th Annual Heritage Invitational Exhibit (January 24 – April 20, 2019). The history of the Mid-Willamette Valley is woven together from the stories of countless individuals and experiences. In this exhibit, "Romance: Stories of Love and Passion in the Mid-Willamette Valley," wonderful heritage and cultural organizations from all over the Valley came together to explore storylines that transcend time and place, and to focus on a few of the countless love stories experienced in the Mid-Willamette Valley. Participating organizations include Bush House Museum, Deepwood Museum & Gardens, Hoover-Minthorn House Museum, Keizer Heritage Museum, Lord & Schryver Conservancy, Oregon State Hospital Museum of Mental Health, Silverton Country Historical Society, Woodburn Historical Museum, and Yamhill County Historical Society & Museums.

PLEASE SEE ATTACHED PHOTOS.

Report on one of the benchmarks of performance measures used by your organization: As a community, regional and state treasure, one of our performance goals is to target new out-of-town audiences who have never visited the WHC through Travel Salem, Time Travelers reciprocal membership network, and AAA discounts and promotional materials, as well as work with external organizations. As described in our application, we use data tracked by admissions staff and volunteers; for this quarter, attendance by non-Salem visitors made up 91% (January), 79% (February), and 73% (March) of our totals, for an average of 81% non-Salem attendees.

Additional statistics on our January 1 – March 31 visitors are as follows:

January: On-site walk-ins 586; total museum tours 293; out-of-state museum guests 40, out-of-country museum guests 9.

February: On-site walk-ins 530; total museum tours 265; out-of-state museum guests 58; out-of-country museum guests 9.

March: On-site walk-ins 1,036; total museum tours 518; out-of-state museum guests 75; out-of-country museum guests 16.

As always, we are proud and grateful to be able to engage our community with history and with one another.

Submitted by: Helen Shafran, Development Director **Date:** April 16, 2019











CTPAB Completion Report

TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your special event has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Festival Chorale Oregon

Name of Program or Event: "A German Requiem" by Johannes Brahms

Location of Program or Event: Historic Elsinore Theater, Salem

Description of Activity: Choral Performance

Completion Date(s): November 18, 2018

 1^{st} __ 2^{nd} _X _ 3^{rd} __ or 4^{th} __ quarter of FY 2018-19

Staff to administer program or event (estimate number):

Professional/staff hours 450 Volunteer hours 350

Amount of funds provided by TOT, \$10,000, and by other sources, \$0

Admission (checks or give amount): **Free** 47 **Admission** 517

How did local businesses or organizations assist in this activity?

Local businesses and organizations provided financial assistance by purchasing program advertising and provided marketing assistance by allowing us to display posters as their places of business. Holy Cross Lutheran Church provided board meeting space and rehearsal space. The Historic Elsinore Theater was our performance venue and provided additional promotional assistance. McKay High School provided instrument rental and PageWorks Graphis Design provided marketing services.

How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

An estimated 12% of attendees were overnight tourists, with an additional estimated 33% of attendees being out-of-town tourists. Attendees patronize local businesses, such as restaurants, bars, and hotels.

How did this event contribute to the CTPAB's goal of enhancing the quality of life for Salem's residents?

An estimated 55% of attendees were Salem residents, whose lives were enriched by experiencing a culturally significant choral masterwork. For Salem residents who sang in the chorale or played in our orchestra, months of preparation provided an even richer cultural experience and a musical community. And by employing professional soloists and orchestra musicians, we helped to sustain a local talent pool of musicians that comprise numerous local arts organizations.

How many attendees did your activity attract? How were attendees counted?

(Example: ticket sales, count at gate or estimate)

564 attendees according to ticket sales.

Estimated percentage of:

Salem residents and/or guests 55% Out-of-town tourists (less than 50 miles) 33%

Overnight tourists (hotel/motel) 12%

(Overnight tourists are defined as guests traveling greater than 50 miles for an event)

What method was used to arrive at this percentage? (Example: survey, estimate)

We performed a voluntary audience survey.

Report on the other measurable outcome documented in your application.

Goal 1 – Audience attendance of 500.

Outcome 1 – We exceeded the goal with a total attendance of 564.

Goal 2 – Program advertising sold by chorale members to cover 100% of program costs.

Outcome 2 – Advertising income of \$1,122 covered printing costs of \$918.

What was the most effective resource used for marketing and promotion? Did you target any Spanish language or underrepresented population groups? (Explain)

Direct mailings and posters were our most effective marketing resources, followed by social media and online calendars (including the Statesman Journal and Travel Salem). We did not specifically target Spanish language groups but did explore adding multi-language support to our website. Unfortunately, our current website development platform does not provide multi-language support. And while we did not specifically target underrepresented population groups, 25% of our attendees reported income less than Salem's median household income of \$51,666 (according to the 2017 American Community Survey).

Submitted by: Bryan Cruz González Date: January 15, 2019

CTPAB Completion Report

TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your special event has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Gilbert House Children's Museum
Name of Program or Event: Legacy of Play Day
Location of Program or Event: Gilbert House Children's Museum
Description of Activity: Free Admission Day and Family Event to Celebrate the
Importance of Play
Completion Date(s):
1 st 2 nd 3 rd _X_ or 4 th quarter of FY 2018-19
Staff to administer program or event (estimate number):
Professional/staff hours156 Volunteer hours133.5
Amount of funds provided by TOT, \$ 6,557 , and by other sources, \$ 3,000
Admission (checks or give amount): Free X Admission
How did local businesses or organizations assist in this activity?

Café Yumm, Salem Clinic, and PGE provided cash sponsorship, hosted tables, and provided volunteers for the event. Ceasar the Llama attended and entertained families. Five non-profit organizations participated with activities for children in the Activity Tent. Each of the organizations provided supplies and volunteers for their booths.

How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

Almost 50% of the attendees were from outside of the immediate Salem/Keizer area. We anticipate that those visitors are at nearby restaurants and visited other businesses while they were in town for the day.

How did this event contribute to the CTPAB's goal of enhancing the quality of life for Salem's residents?

The Salem Community benefited from this event as it brings in new and returning visitors, highlights Salem's character and adds to the repertoire of unique and fun events families can do together. Families benefited from the learning and fun activities while enjoying a day together creating memories. The event is free of charge and the Museum has no admission charge that day, so all families in our community can participate.

How many attendees did your activity attract? How were attendees counted?

(Example: ticket sales, count at gate or estimate)

Gilbert House Children's Museum welcomed 2,275 visitors for Legacy of Play Day. The attendees were counted using our point of sale system, Altru by Blackbaud, at the entrance. Report attached.

Estimated percentage of:

Salem residents and/or guests	52%
Out-of-town tourists (less than 50 miles)	42%
Overnight tourists (hotel/motel)	5%

(Overnight tourists are defined as guests traveling greater than 50 miles for an event)

What method was used to arrive at this percentage? (Example: survey, estimate)

Attendees were asked questions and the answers were logged in our marketing survey tool in Altru. A zip code was obtained for each visitor. The questions about language in the home, how they heard about the event, and if they have a membership were answered for the family/group. Report of responses are attached.

Report on the other measurable outcome documented in your application.

Attendance: Met or exceeded goals stated on grant application.

Goal	Grant Application	2019 Actual	
Total Attendance	1,200	2,275	
GH Members	<50%	<5%	
Out-of-town tourists	30%	42%	
Overnight tourists	5%	5%	

What was the most effective resource used for marketing and promotion? Did you target any Spanish language or underrepresented population groups? (Explain)

The marketing survey indicates that Facebook was our most effective resource for promotion. Print ads in Portland and Eugene markets meant more attendees from those areas. Facebook ads and school flyers were in English and Spanish. Gilbert House was pleased to see a large turnout from the Latino community as a result of the Spanish language ads and flyers, with 11% of attendees answering that Spanish is the primary language spoken their home.

Submitted by: Alicia Bay

Date: 4-5-19







TRANSIENT OCCUPANCY TAX

EVENT OPERATING EXPENSE

FY 2018-19 GRANT APPLICATION - BUDGET ATTACHMENT

Revenue Item	Status of Revenue	Proposed
Cafe Yumm	Received in Full	750
Salem Clinic	Received in Full	750
PGE	Received in Full	1,500
Store Sales		382
TOT GRANT FUNDS		6,557
TOTAL REVENUES		9,939
In-Kind Item		Value
Marketing-Statesman	200	
Artisan fee waivers		
Miscellanous supplies	, equipment and services	
Volunteer Time		3,296
TOTAL IN-KIND VAL	UE	3,496
TOTAL RESOURCES	3	13,435

Expenditure Item	Proposed		
	Actual	In-Kind	Total
Personnel Costs	2,871	3,296	6,167
Other Operating Expenses:			
Facility Rent			0
Equipment/Rentals	2,232		2,232
Utilities			0
Security			0
Artistic Fees			0
Marketing	4,463	200	4,663
T-shirts			0
Hospitality	234		234
Misc	139		139
Insurance			0
Storage			0
TOTAL OPERATING EXPENSES	9,939	3,496	13,435

Provide expenditure types that are obvious and understandable regarding the expenditure being represented. Revenue and expense types may be added, applicants are not limited to the quantity on this form.

CTPAB Completion Report

TOT Funds Supporting Salem Tourism

Special Event or Project Grant

Please use this form to report how your special event has enhanced Salem tourism or cultural opportunities for our residents.

Organization: Oregon Symphony Association in Salem
Name of Program or Event: 2019 John S. Clyde Youth Concert
Location of Program or Event: Smith Auditorium, Willamette University
Description of Activity: Performance of two concerts by Oregon Symphony tailored to
youth in grades 3-8
Completion Date(s): April 29, 2019
1 st 2 nd 3 rd or 4 th X quarter of FY 2018-19
Staff to administer program or event (estimate number):
Professional/staff hours75 Volunteer hours180
Amount of funds provided by TOT, \$_10,000, and by other sources, \$13,565
Admission (checks or give amount): Free Admission _\$4,365
1,281 students attended at no charge. 290 chaperones attended at no charge. 873 students paid \$5 per ticket.
How did local businesses or organizations assist in this activity?
We received discounted rates from Willamette University. Students from 22 schools attended, and these organizations participated in pre-concert learning activities. We had volunteers

How did this event contribute to the CTPAB's goal of increasing room nights/revenue and increasing the overall economic impact of tourism in Salem?

participating from the Department of Justice and Salem Health.

This event contributes primarily to the CTPAB goal of enhancing the quality of life for Salem residents, rather than tourism impact.

How did this event contribute to the CTPAB's goal of enhancing the quality of life for Salem's residents?

Elementary school students from Salem-Keizer public, private, and homeschools filled Willamette's Smith Auditorium at two concerts. The kids were awed, the teachers valued the opportunity and many parents attended their first classical music concerts as chaperones this year. The maestro narrated the concert and told students how conductors use sounds to shape the stories of characters within music.

How many attendees did your activity attract? How were attendees counted?

(Example: ticket sales, count at gate or estimate)

Schools pre-registered their students by sending in forms.

We had 2,444 educators and students. Additionally, the 23 volunteers attended the concert, and 18 other community members (friends and family of the honoree after whom the concert was named, John S. Clyde). So the total was 2,485. Capacity of Smith Auditorium is 1,235 – so there were technically a few more attendees than there are seats.

Estimated percentage of:

Salem residents and/or guests $\frac{1083 - 43.6\%}{\text{Out-of-town tourists (less than 50 miles)}}$

Overnight tourists (hotel/motel)

(Overnight tourists are defined as guests traveling greater than 50 miles for an event)

What method was used to arrive at this percentage? (Example: survey, estimate)

This is based on where the schools are located.

Report on the other measurable outcome documented in your application.

Please see attached for teacher survey summary report.

What was the most effective resource used	l for marketing and promotion? Did you target
any Spanish language or underrepresente	d population groups? (Explain)

We sent out letters to approximately 300 schools (public, private, and homeschools). Within approximately three weeks, both concerts were fully booked.

Submitted by: L B Yockey Jones Date: 5/8/2019

TRANSIENT OCCUPANCY TAX

EVENT OPERATING EXPENSE

FY 2018-19 GRANT APPLICATION - BUDGET ATTACHMENT

Revenue Item	Status of Revenue	Proposed
Personal Contributions	Received	4,200
Business Contributions	Received	4,000
Ticket Sales	Received	4,365
Other Grant Funds	Received	1,000
TOT GRANT FUNDS	Report Submitted - pending	10,000
TOTAL REVENUES		23,565
In-Kind Item		Value

In-Kind Item	Value
Miscellanous supplies, equipment and services	380
TOTAL IN-KIND VALUE	380

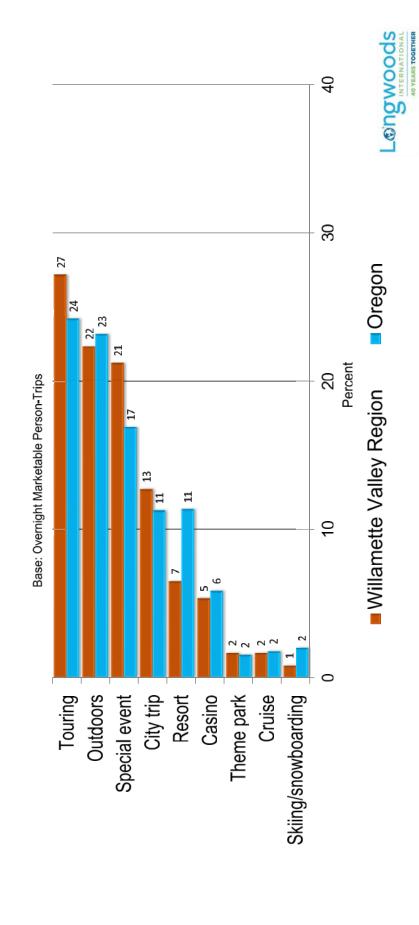
TOTAL RESOURCES	23,945
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Expenditure Item Proposed
Actual

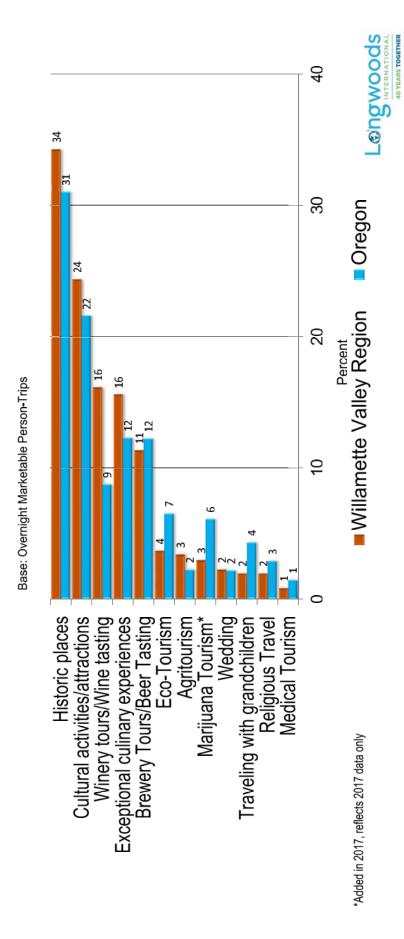
		Actual	In-Kind	Total
Personnel Costs	NOT INCLUDED on attached P&L	2,299	360	2,659
Other Operating Exp	penses:			
Facility Rent		900		900
Equipment/Rentals	Piano tuning & Riser Rentals	300		300
Utilities		-		0
Security		-		0
Artistic Fees		22,000		22,000
Marketing				0
T-shirts				0
Hospitality	catering	844	380	1,224
Misc				0
Insurance				0
Storage				0
TOTAL OPERATING	EXPENSES	26,343	740	27,083

Provide expenditure types that are obvious and understandable regarding the expenditure being represented. Revenue and expense types may be added, applicants are not limited to the quantity on this form.

- The Willamette Valley Region vs. State Norm Main Purpose of Marketable Trip



Activities of Special Interest



CTPAB Parking Lot

Actions Taken in GREEN:

Schedule Tour and Meeting Dates for the next 3 months - Scheduled Gilbert House and Travel Salem.

Diversity and Inclusion question for next grant cycle (Siong, Dec. 2018) – Waiting for Rita to lead the discussion.

Add the definition of a "Major" tourist attraction and cultural facility into next year's application manual (Kohler, Navarro, Jan. 2019) – to be discussed further at the May 14, 2019 meeting.

Travel Salem's Free Services and Performance Measures (Tesler and Siong, Jan. and Feb. 2019) – Scheduled for June 11, 2019 meeting.

Grant writing training and Board communication to applicants on what a board member looks for on an application. (Snyder and Tesler, March 2019) – Possibly Mid-Valley Development Professionals, or

The Following to be covered/review by the sub-committee for recommendation in September:

Discussion of small grant – serving new groups and events (McAllester and Kohler, March 2019) – Currently a small grant of \$2,000 or less is available to groups or organizations who don't have an IRS non-profit tax status.

Discussion of a grant to serve underserved populations and groups (McAllester and Kohler, March 2019) – may need better promotion to get the word out and Board acknowledgement when scoring such applications.

Discussion of "one and done" grants (Tesler and McAllester, March 2019)

Cultural Tourism Promotion Advisory Board

Goals:

- 1.) Increasing Room Nights/Tax Revenues
- 2.) Increasing the Estimated Economic Impact of Tourism in Salem
- 3.) Enhancing the Quality of Life for Salem Residents